



LEHIGH COUNTY AUTHORITY

12/3/11 - DRINKING WATER WARNING - BOIL YOUR WATER BEFORE USING Mill Creek Division & Heidelberg Heights Division & Crestwood area of the North Whitehall Division

WHAT HAPPENED?

This notice comes following a water system outage that occurred this weekend, beginning sometime Saturday, December 3, 2011 and continuing at the time of this notice. Customers are experiencing a disruption in water service or loss of pressure while the local power supply is interrupted. Please conserve water and follow the instructions below for boiling your water until further notice.

As a result of this service disruption, we may not be able to achieve proper disinfection of your water system, and there is an increased chance that your water may contain disease-causing organisms. We are issuing this Boil Water Advisory until 2 days of water quality tests have been completed to ensure no contamination has occurred.

WHAT SHOULD YOU DO?

Do not drink the water without boiling it first. Boiling the water will kill any bacteria that may be present in the water. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes and food preparation **until further notice.**

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

WHAT IS LCA DOING?

- LCA is working with the power supply company to ensure your water service is fully restored as soon as possible.
- This Boil Water Advisory will remain in effect until tests show **no** signs of coliform bacteria for 2 consecutive days.
- We will notify all customers by phone and an additional posting on our web site at www.lehighcountyauthority.org when this advisory has been lifted.

FOR MORE INFORMATION...

We appreciate your patience as we work diligently to bring your water system back to normal as soon as possible. If you have any questions or concerns about this Boil Water Advisory, please call Lehigh County Authority at 610-398-1444, or at 610-398-2503 for after-hours emergencies.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

HIERVAN EL AGUA ANTES DE USARLA. Este informe contiene informacion importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.