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## FOR IMMEDIATE RELEASE

### Lehigh County Authority Response to Coronavirus

**Allentown, PA – March 12, 2020** – Lehigh County Authority (LCA) is actively monitoring the coronavirus pandemic. In a statement released by the U.S. Environmental Protection Agency (EPA) yesterday, the agency said:

“EPA has established regulations with treatment requirements for public water systems that prevent waterborne pathogens such as viruses from contaminating drinking water and wastewater. COVID-19 is a type of virus that is particularly susceptible to disinfection and standard treatment and disinfectant processes are expected to be effective. The COVID-19 virus has not been detected in drinking-water supplies. Based on current evidence, the risk to water supplies is low. Americans can continue to use and drink water from their tap as usual.”

LCA will continue to evaluate and determine additional action needed as new information becomes available. We are taking precautions to protect the health of our workforce given the necessity of the services we provide.

Effective immediately LCA has suspended water service terminations for customers until further notice. Beginning Monday, March 16, 2020, our Customer Care offices will be closed to walk-in visitors. Meetings at our facilities will be by appointment only. Our Customer Care team will remain available by phone or email.

Customers may continue to pay their bills on our website by using our free payment portal or by phone at 1-844-798-3696. Customers may also continue to mail payments or place payments in the “dropbox” locations outside either of our two Customer Care locations:

1300 Martin Luther King, Jr. Boulevard, Allentown

1053 Spruce Road, Wescosville

Updates will be provided on our website as additional information becomes available.

**About [Lehigh County Authority](#):** Lehigh County Authority (LCA) is a public water and wastewater utility committed to providing unparalleled service to residents and businesses. LCA provides water service to more than 55,000 residential and commercial properties throughout Lehigh and Northampton counties, including the City of Allentown, and sewer service to about 35,000 properties, primarily in the City of Allentown. A nonprofit, public agency, LCA was founded in 1966 by the County of Lehigh and is governed by a nine-member board of directors appointed by the County.