



Lehigh County Authority

LCA ALLENTOWN DIVISION

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April – June 2022 Newsletter

LCA Customer Notice – Spring 2022

LCA Needs Your Help – Check Your Home for Lead Pipes!!

LCA is asking all customers to complete an online survey to confirm the type of material used for the water service line pipes in your home. Service line pipes enter your property from the street and connect to your water meter. These details were not previously tracked by LCA because the pipes are owned and serviced by the property owner. Customer input will inform LCA in building a complete inventory of pipe materials that connect to the water distribution system. The inventory will help us to meet updated federal regulations, determine future system improvements and prioritization, develop timely customer communications, and any other action that may be needed in the future.

Visit LCA's Water Service Line Webpage Today!

- Read up on the federal program to remove lead pipes
- Learn how to check your home for lead pipes
- Research your property to see what year your house was built (lead was prevalent prior to 1955)
- Learn how to reduce lead exposure in your drinking water
- **Submit information to LCA about your water service line using our survey tool**

Complete the Survey by July 8, 2022! Here's how:

- Scan the QR code on the right with a mobile device, or
- Visit <https://www.lehighcountyauthority.org/water-service-line-customer-survey/>, or
- Call our Customer Care team to complete the survey over the phone!



Updates on this effort will be provided on our website and in future customer newsletters.

Thank you for your help and cooperation!

2021 Water Quality Reports are Now Available Online:

Each year, we provide our customers with an annual Water Quality Report to let you know how our water quality stacks up against federal and state standards for safe drinking water. We encourage you to review this report, which provides details about the source and quality of the drinking water delivered to your community in 2021. The City of Allentown Division report may be found online at: <https://lehighcountyauthority.org/wp-content/uploads/ALD.pdf>. Use our interactive water quality map to search for other water quality reports by property address. Look for "About Your Water" under the "Your Drinking Water" tab on our website, www.lehighcountyauthority.org. If you wish to have a paper copy, you can print from the website, or request a copy be mailed to you by calling us at 610-437-7515.

Attention landlords, businesses, schools, restaurants, and other large employers! Please share this information with tenants, students, employees, patrons, and other water users at your location who do not receive an LCA water bill.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

2022 Water System Flushing Schedule:

Lehigh County Authority (LCA) will complete system-wide flushing of the water system in Allentown during the spring and summer months. This important maintenance program helps to ensure the water system is maintaining proper disinfection and helps to clean out the water lines in your neighborhood.

What should you do when LCA is flushing in your area? If you see a crew flushing a hydrant on your street, avoid running tap water, using the washing machine, or running the dishwasher until the flushing is complete to avoid drawing discolored water into your home plumbing. If possible, completely avoid using your hot water as this may draw discolored water into your hot water heater allowing the discoloration to persist for long periods of time. After the flushing is completed in your area, turn on your cold water tap. If you encounter discolored water, shut the water off and wait several minutes before you turn on your cold water tap again. If pressure or volume seems low, check faucet screens for trapped particles.

Safety Notice: If you see hydrant flushing crews working in the area, please drive carefully and treat them like any other road construction crew.

Brown Water Notice: Discoloration of your water after system flushing only affects the appearance of the water. There is no health risk associated with the discoloration of water after system flushing. If your water does not clear up, contact LCA.

Schedule: The 2022 flushing schedule should be considered tentative depending on the weather. Unless otherwise noted, flushing will occur during daytime hours.

March 14th – March 27th: Ward 3 and Ward 13	Center City, south of Hamilton, between 7 th and 19 th Street
March 28th – April 10th: Ward 18	West Allentown, south of Hamilton, west of 19 th Street
April 11th – April 24th: Ward 7 and Ward 11	Center City, north of Hamilton, between 9 th and 26 th Street
April 25th – May 15th: Ward 17	West Allentown, north of Hamilton, west of 22 nd Street
May 16th – May 29th: Ward 8 and Ward 11	North Allentown, north of Gordon Street, between 7 th and 22 nd Streets
May 30th – June 19th: Ward 12	South Allentown, south of the Little Lehigh Creek and west of the railroad tracks, from Trout Creek Park to Bicentennial Park and on the Queen City Airport area
June 20th – July 3rd: Ward 1, 2, 5 and 4	Center City, both north and south of Hamilton, between 4 th and 9 th Streets
July 4th – July 10th: Ward 10	North Allentown, east of 7 th Street, between Liberty Street and Sumner Avenue
July 11th – July 24th: Ward 8	North Allentown, west of 7 th Street, between Liberty Street and Sumner Avenue
July 25th – July 31st: Ward 9 and Ward 6	Center City, north of Hamilton, east of Law Street and following north up along the Lehigh River
August 1st – August 14th: Ward 14	East Allentown, east of the Lehigh River, from Keck Park north up to the East Side Fire Station
*August 15th – September 4th: Ward 15 (Minus the high elevation system)	East Allentown, north and east of the East Side Fire station, and then south toward the Allentown State Hospital area
*September 5th – September 11th: Ward 16 (Minus the high elevation system)	South Allentown, south of the Lehigh River and east of the railroad tracks, south down to Chapel Avenue
*September 12th – October 2nd: Ward 19 (Minus the high elevation system)	South Allentown, south and east of Trout Creek Park, down to the South Mountain Reservoir and Park area

**After these areas are completed the high elevation system will be flushed at night from 10:00 p.m. to 6:00 a.m. There are 105 hydrants in these areas, which include Ward 15, 16, 19 and 28th Street. The high elevation hydrants in the system are silver and black in color. Questions, please call 610-437-7515.*