



LCA Customer Notice – Spring 2022

LCA Needs Your Help – Check Your Home for Lead Pipes!!

LCA is asking all customers to complete an online survey to confirm the type of material used for the water service line pipes in your home. Service line pipes enter your property from the street and connect to your water meter. These details were not previously tracked by LCA because the pipes are owned and serviced by the property owner. Customer input will inform LCA in building a complete inventory of pipe materials that connect to the water distribution system. The inventory will help us to meet updated federal regulations, determine future system improvements and prioritization, develop timely customer communications, and any other action that may be needed in the future.

Visit LCA's Water Service Line Webpage Today!

- Read up on the federal program to remove lead pipes
- Learn how to check your home for lead pipes
- Research your property to see what year your house was built (lead was prevalent prior to 1955)
- Learn how to reduce lead exposure in your drinking water
- **Submit information to LCA about your water service line using our survey tool**

Complete the Survey by July 8, 2022! Here's how:

- Scan the QR code on the right with a mobile device, or
- Visit <https://www.lehighcountyauthority.org/water-service-line-customer-survey/>, or
- Call our Customer Care team to complete the survey over the phone!



Updates on this effort will be provided on our website and in future customer newsletters.

Thank you for your help and cooperation!

Flushing Program Information:

LCA will continue to conduct our water system flushing program, which is required to help remove the buildup of sediment in our water lines and improve water quality for all customers. However, when we are flushing the water system in your neighborhood, you may experience decreased water pressure or dirty water.

Brown Water Notice: Discoloration of your water after system flushing only affects the appearance of the water. There is no health risk associated with the discoloration of water after system flushing. After flushing is completed in your area, turn on your cold water tap. If you encounter discolored water, shut the water off and wait several minutes before you turn on your cold water tap again. If your water does not clear up, contact LCA. If pressure or volume seems low, check faucet screens for trapped particles. If the issues do not resolve, please call Customer Care at 610-398-1444.

Additional notice will be provided when we have our schedule developed so customers know in advance when LCA crews will be in your community to conduct this work! **If your contact information has changed, please update us.** On our website home page, click "Update Contact Info" to submit the form or call us.

Your Water Quality Report is Now Available Online!

Each year, we provide our customers with an annual Water Quality Report to let you know how our water quality stacks up against federal and state standards for safe drinking water. We encourage you to review this report as it provides details about the source and quality of the drinking water delivered to your community in 2021.

Use our interactive water quality map to search for water quality reports by property address. Look for “About Your Water” under the “Your Drinking Water” tab on our website, www.lehighcountyauthority.org. If you wish to have a paper copy, you can print from our website or call 610-398-1444 to request a copy be mailed to you.

Attention landlords, businesses, schools, restaurants, and other large employers! Please share this info with tenants, students, employees, patrons, and other water users at your location who do not receive an LCA water bill.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Finding your Water Quality Report online is easy!

If you live or work here...

Visit us online here to view your report...

Mill Creek Acres in Washington or Heidelberg Twp.....	https://lehighcountyauthority.org/wp-content/uploads/MCD.pdf
Schnecksville / Neffs area in North Whitehall Twp.....	https://lehighcountyauthority.org/wp-content/uploads/NWD.pdf
Villages of Slatedale or Emerald and along Welshtown Road in Washington Twp.....	https://lehighcountyauthority.org/wp-content/uploads/WTD.pdf
Beverly Hills development in Lower Milford Twp.....	https://lehighcountyauthority.org/wp-content/uploads/BHD.pdf
Heidelberg Heights development in Heidelberg Twp.....	https://lehighcountyauthority.org/wp-content/uploads/HHD.pdf
Mink Estates & Far View Farms developments in Upper Milford Township.....	https://lehighcountyauthority.org/wp-content/uploads/UMD.pdf
Buss Acres & Deer Run developments in Upper Milford Township.....	https://lehighcountyauthority.org/wp-content/uploads/UMCD.pdf
Areas immediately outlying the Borough of Emmaus in Upper Milford, Salisbury & Lower Macungie Twp..... (Note: this water system is sometimes referred to as our “Emmaus Consecutive Division”)	https://lehighcountyauthority.org/wp-content/uploads/ECD.pdf
Pine Lakes at Lynn development in Lynn Township.....	https://lehighcountyauthority.org/wp-content/uploads/PLD.pdf
Madison Park North development in Lynn Township.....	https://lehighcountyauthority.org/wp-content/uploads/MND.pdf
Clearview Farm Estates development in Moore Twp.....	https://lehighcountyauthority.org/wp-content/uploads/CFD.pdf
Arcadia West / West Hills business parks and the Northwestern Lehigh Elementary School in Weisenberg Township	https://lehighcountyauthority.org/wp-content/uploads/AWD.pdf
Anywhere else in Lehigh County! (this includes portions of Upper and Lower Macungie, Salisbury, South Whitehall, Upper Milford and Lowhill townships, called our “Central Lehigh Division.”)	https://lehighcountyauthority.org/wp-content/uploads/CEN.pdf
