



Water & Sewer Utility Customer Assistance Programs Updated November 2022

LCA Customer Hardship Grants

- Funded by initial \$500,000 authorization by LCA's Board of Directors
- Program administered by Dollar Energy Fund
- Customers can apply online or through local Community Based Organizations
- Provides support to households at 200% of Federal Poverty Income
- Up to \$300 per household
- Program can be customized to meet future needs of LCA customers
- Learn More: <https://www.lehighcountyauthority.org/support/cityservice@lehighcountyauthority.org> or (610) 437-7515

LCA Payment Plans

- If customer is not eligible for LIHWAP or LCA grants, payment plans are offered
- Pay past-due balance over 6-month or 12-month grace period
- Avoid penalties & interest during payment plan period
- Maintain service to the property during payment plan period – as long as payments are made in accordance with the payment plan agreement
- Learn More: cityservice@lehighcountyauthority.org or (610) 437-7515

Pennsylvania Homeowner Assistance Fund

- Administered by the Pennsylvania Housing Finance Agency to help address mortgage delinquencies and prevent default, foreclosure, displacement, and utility disconnection.
- Supports homeowners in the Commonwealth who were financially impacted due to the pandemic.
- Household income must be equal to or less than 150% area median income, which varies by locality.
- Homeowner must own and occupy the property, located in Pennsylvania, as their primary residence.
- Program provides funds for utility payments to resolve delinquencies, including electric, heating/fuel, water, and/or sewer bills.
- Maximum amount of grant for any homeowner is \$30,000.
- Learn More: www.pahaf.org or (888) 987-2423