

2022 Water Quality Reports are Now Available Online:

LCA provides our customers with an annual Water Quality Report to let you know how our water quality stacks up against federal and state standards for safe drinking water. We hope you take the time to review this report, which provides details about the source and quality of the drinking water delivered to your community in 2022. The City of Allentown Division report may be found online at: <https://lehighcountyauthority.org/wp-content/uploads/ALD.pdf>. Customers can also use our interactive water quality map to search for other water quality reports by property address. Look for “About Your Water” under the “Your Drinking Water” tab on our website, www.lehighcountyauthority.org. If you wish to have a paper copy, you can print from the website, or request a copy be mailed to you by calling us at 610-437-7515.



Our certified labs collect approximately 5,000 samples from various sites annually. In the City of Allentown alone, 100 samples are collected each month. The number of samples is based on the population served by our systems. We perform a wide range of tests on our water for different conditions, substances, and parameters, and in the reports, you can learn about the results. Find more information and links on the back of this page.

Attention landlords, businesses, schools, restaurants, and other large employers! Please share this information with tenants, students, employees, patrons, and other water users at your location who do not receive an LCA water bill.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Have You Checked Your Home for Lead Pipes?

We need data from customers to build an inventory of lead pipes in our service areas. Service line pipes enter your property from the street and connect to your water meter. Customer information will help LCA build a complete inventory of pipe materials that connect to the water distribution system. The inventory will help us to meet updated federal regulations, determine future system improvements and prioritization, develop timely customer communications, and any other action that may be needed in the future.

Visit our dedicated webpage today and read up on the federal program to remove lead pipes. You can learn how to test your pipe material and then submit information to LCA using our survey tool. Visit www.lehighcountyauthority.org/pipes, or scan the QR code on the right with a mobile device. If you need help, call our Customer Care team at 610-437-7515.



Thank you for your help and cooperation!

2023 Water System Flushing Schedule:

Lehigh County Authority (LCA) will complete system-wide flushing of the water system in Allentown during the spring and summer months. This important maintenance program helps to ensure the water system is maintaining proper disinfection and helps to clean out the water lines in your neighborhood.

What should you do when LCA is flushing in your area? If you see a crew flushing a hydrant on your street, avoid running tap water, using the washing machine, or running the dishwasher until the flushing is complete to avoid drawing discolored water into your home plumbing. If possible, completely avoid using your hot water as this may draw discolored water into your hot water heater allowing the discoloration to persist for long periods of time. After the flushing is completed in your area, turn on your cold water tap. If you encounter discolored water, shut the water off and wait several minutes before you turn on your cold water tap again. If pressure or volume seems low, check faucet screens for trapped particles.

Safety Notice: If you see hydrant flushing crews working in the area, please drive carefully and treat them like any other road construction crew.

Brown Water Notice: Discoloration of your water after system flushing only affects the appearance of the water. There is no health risk associated with the discoloration of water after system flushing. If your water does not clear up, contact LCA.

Schedule: The 2023 flushing schedule should be considered tentative depending on the weather. Unless otherwise noted, flushing will occur during daytime hours.

March 13th – March 26th: Ward 3 and Ward 13	Center City, south of Hamilton, between 7 th and 19 th Street
March 27th – April 9th: Ward 18	West Allentown, south of Hamilton, west of 19 th Street
April 10th – April 23rd: Ward 7 and Ward 11	Center City, north of Hamilton, between 9 th and 26 th Street
April 24th – May 14th: Ward 17	West Allentown, north of Hamilton, west of 22 nd Street
May 15th – May 28th: Ward 8 and Ward 11	North Allentown, north of Gordon Street, between 7 th and 22 nd Streets
May 29th – June 18th: Ward 12	South Allentown, south of the Little Lehigh Creek and west of the railroad tracks, from Trout Creek Park to Bicentennial Park and on the Queen City Airport area
June 19th – July 2nd: Ward 1, 2, 5 and 4	Center City, both north and south of Hamilton, between 4 th and 9 th Streets
July 3rd – July 9th: Ward 10	North Allentown, east of 7 th Street, between Liberty Street and Sumner Avenue
July 10th – July 23rd: Ward 8	North Allentown, west of 7 th Street, between Liberty Street and Sumner Avenue
July 24th – July 30th: Ward 9 and Ward 6	Center City, north of Hamilton, east of Law Street and following north up along the Lehigh River
July 31st – August 13th: Ward 14	East Allentown, east of the Lehigh River, from Keck Park north up to the East Side Fire Station
*August 14th – September 3rd: Ward 15 (Minus the high elevation system)	East Allentown, north and east of the East Side Fire station, and then south toward the Allentown State Hospital area
*September 4th – September 10th: Ward 16 (Minus the high elevation system)	South Allentown, south of the Lehigh River and east of the railroad tracks, south down to Chapel Avenue
*September 11th – October 1st: Ward 19 (Minus the high elevation system)	South Allentown, south and east of Trout Creek Park, down to the South Mountain Reservoir and Park area

**After these areas are completed the high elevation system will be flushed at night from 10:00 p.m. to 6:00 a.m. There are 105 hydrants in these areas, which include Ward 15, 16, 19 and 28th Street. The high elevation hydrants in the system are silver and black in color. Questions, please call 610-437-7515.*