

P.O. BOX 3210 \* ALLENTOWN, PA 18106-0210 610-398-1444 \* email: service@lehighcountyauthority.org Monday- Friday, 8:15a.m.-4:45p.m. \* www.lehighcountyauthority.org

## LCA Customer Newsletter

## April – June 2023

## Water Quality Reports Now Available Online!

Each year, we provide our customers with an annual Water Quality Report to let you know how our water quality stacks up against federal and state standards for safe drinking water. We encourage you to review the report for the area where you live as it provides details about the source and quality of the drinking water delivered in 2022.

Our certified labs collect approximately 5,000 samples from various sites annually. In the City of Allentown alone, 100 samples are collected each month. The number of samples is based on the population served by our systems. We perform a wide range of tests on our water for different conditions, substances, and parameters, and in the reports, you can learn about the results. Find more information and links on the back of this page.



**LCA Mission:** To protect public health and the environment by providing high-quality, safe, and reliable water and wastewater services.

## LCA Flushing Program Information:



LCA's seasonal flushing program is underway and is required to help remove the buildup of sediment in our water lines and improve water quality for all customers. Flushing typically runs from late March through the month of August. If our crews are flushing the water system in your neighborhood, you may experience decreased water pressure or dirty water.

**Brown Water Notice:** Discoloration of your water after system flushing only affects the appearance of the water. There is no health risk associated with the discoloration of water after system flushing.

<u>After flushing completes in your area</u>, turn on your cold water tap. If you encounter discolored water, shut the water off and wait several minutes before you turn on your cold water tap again. If your water does not clear up, contact LCA. If you have low water pressure, check any faucet screens for debris. If the issues do not resolve, please call LCA Customer Care at 610-398-1444.

If you experience a water pressure change or discolored water, visit the interactive map on our website to find out if our crews are flushing in your neighborhood. Find the map at <u>www.lehighcountyauthoirity.org</u>. From the homepage use the orange tab on the top right labeled "Interactive Map – Alerts & Outages." To learn more about our seasonal flushing program, visit <u>www.lehighcountyauthority.org/flushing</u>.

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Use our interactive water quality map to search for water quality reports by property address. Look for "About Your Water" under the "Your Drinking Water" tab on our website, <u>www.lehighcountyauthority.org</u>. If you wish to have a paper copy, you can print from our website or call 610-398-1444 to request a copy be mailed to you.

Attention landlords, businesses, schools, restaurants, and other large employers! Please share this info with tenants, students, employees, patrons, and other water users at your location who do not receive an LCA water bill.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Finding your Water Quality Report online is easy!	
If you live or work here	Visit us online here to view your report
Mill Creek Acres in Washington or Heidelberg Twp	https://lehighcountyauthority.org/wp-content/uploads/MCD.pdf
Schnecksville / Neffs area in North Whitehall Twp	https://lehighcountyauthority.org/wp-content/uploads/NWD.pdf
Villages of Slatedale or Emerald and along Welshtown Road in Washington Twp	https://lehighcountyauthority.org/wp-content/uploads/WTD.pdf
Beverly Hills development in Lower Milford Twp	https://lehighcountyauthority.org/wp-content/uploads/BHD.pdf
Heidelberg Heights development in Heidelberg Twp	https://lehighcountyauthority.org/wp-content/uploads/HHD.pdf
Buss Acres & Deer Run developments in Upper Milford Township	https://lehighcountyauthority.org/wp-content/uploads/UMCD.pdf
Areas immediately outlying the Borough of Emmaus in Upper Milford, Salisbury & Lower Macungie Twp (Note: this water system is sometimes referred to as our "Emmaus Consecutive Division")	https://lehighcountyauthority.org/wp-content/uploads/ECD.pdf
Pine Lakes at Lynn development in Lynn Township	https://lehighcountyauthority.org/wp-content/uploads/PLD.pdf
Madison Park North development in Lynn Township	https://lehighcountyauthority.org/wp-content/uploads/MND.pdf
Clearview Farm Estates development in Moore Twp	https://lehighcountyauthority.org/wp-content/uploads/CFD.pdf
Arcadia West / West Hills business parks and the Northwestern Lehigh Elementary School in Weisenberg Township	https://lehighcountyauthority.org/wp-content/uploads/AWD.pdf
Anywhere else in Lehigh County!	https://lehighcountyauthority.org/wp-content/uploads/CEN.pdf
{this includes portions of Upper and Lower Macungie,	

{this includes portions of Upper and Lower Macungie, Salisbury, South Whitehall, Upper Milford (Mink Estates & Far View Farms developments), and Lowhill townships, called our "**Central Lehigh Division**."}