

P.O. BOX 3210 * ALLENTOWN, PA 18106-0210

610-398-1444 * email: service@lehighcountyauthority.org Monday- Friday, 8:15a.m.-4:45p.m. * www.lehighcountyauthority.org

LCA Customer Newsletter

April – June 2024

2023 Water Quality Reports Now Available!

It is our mission to protect public health and provide safe and clean drinking water to all residents. We publish annual Water Quality Reports to share the results of extensive testing conducted on the water supply throughout the year. The reports and our interactive map demonstrate our commitment to transparency and accountability for maintaining high water quality standards.

The interactive water quality map is searchable by property address. Look for "About Your Water" under the "Your Drinking Water" tab on our website, www.lehighcountyauthority.org. Paper copies can be printed from the website, or you may request a copy be mailed to you by giving us a call 610-398-1444.



Our laboratory professionals collect about 5,000 water samples from across our service areas each year. Sampling locations and frequency is based on the population served by our various water systems. Learn about the results for sampling and more on the report for your neighborhood.

Seasonal Flushing Program Details:

Our seasonal flushing program for 2024 has begun. Flushing removes the buildup of sediment in our water lines and improves water quality for customers. Flushing will be conducted from late March through the month of August. You may experience changes in water pressure when our crews are flushing the water system in your neighborhood. It may also cause water to appear temporarily cloudy.

Brown Water Notice: Discoloration of your water after system flushing only affects the appearance of the water. There is no health risk associated with the discoloration of water resulting from flushing.

After flushing completes in your area, turn on your cold water tap. If you encounter discolored water, shut the water off and wait several minutes before you turn on your cold water tap again. If your water does not clear up, contact LCA. If you have low water pressure, check faucet aerators for debris, rinse, and replace them. If the issues do not resolve, please call Customer Care at 610-398-1444.



If you experience a water pressure change or discolored water, visit the interactive map on our website to find out if our crews are flushing in your neighborhood.

Find the map at www.lehighcountyauthority.org. From the homepage use the orange tab on the top right labeled "Interactive Map – Alerts & Outages." To learn more about our seasonal flushing program, visit www.lehighcountyauthority.org/flushing.

Your Water Quality Report is Now Available Online!

Each year, we provide our customers with an annual Water Quality Report to let you know how our water quality stacks up against federal and state standards for safe drinking water. We encourage you to review this report as it provides details about the source and quality of the drinking water delivered to your community in 2023.

Use our interactive water quality map to search for water quality reports by property address. Look for "About Your Water" under the "Your Drinking Water" tab on our website, www.lehighcountyauthority.org. If you wish to have a paper copy, you can print from our website or call 610-398-1444 to request a copy be mailed to you.

Attention landlords, businesses, schools, restaurants, and other large employers! Please share this info with tenants, students, employees, patrons, and other water users at your location who do not receive an LCA water bill.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Finding your Water Quality Report online is easy!

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If you live or work here	Visit us online here to view your report
Mill Creek Acres in Washington or Heidelberg Twp	https://lehighcountyauthority.org/wp-content/uploads/MCD.pdf
Schnecksville / Neffs area in North Whitehall Twp	https://lehighcountyauthority.org/wp-content/uploads/NWD.pdf
Villages of Slatedale or Emerald and along Welshtown Road in Washington Twp	https://lehighcountyauthority.org/wp-content/uploads/WTD.pdf
Beverly Hills development in Lower Milford Twp	https://lehighcountyauthority.org/wp-content/uploads/BHD.pdf
Heidelberg Heights development in Heidelberg Twp	https://lehighcountyauthority.org/wp-content/uploads/HHD.pdf
Buss Acres & Deer Run developments in Upper Milford Township	https://lehighcountyauthority.org/wp-content/uploads/UMCD.pdf
Areas immediately outlying the Borough of Emmaus in Upper Milford, Salisbury & Lower Macungie Twp (Note: this water system is sometimes referred to as our "Emmaus Consecutive Division")	https://lehighcountyauthority.org/wp-content/uploads/ECD.pdf
Pine Lakes at Lynn development in Lynn Township	https://lehighcountyauthority.org/wp-content/uploads/PLD.pdf
Madison Park North development in Lynn Township	https://lehighcountyauthority.org/wp-content/uploads/MND.pdf
Clearview Farm Estates development in Moore Twp	https://lehighcountyauthority.org/wp-content/uploads/CFD.pdf
Arcadia West / West Hills business parks and the Northwestern Lehigh Elementary School in Weisenberg Township	https://lehighcountyauthority.org/wp-content/uploads/AWD.pdf
Anywhere else in Lehigh County!	https://lehighcountyauthority.org/wp-content/uploads/CEN.pdf
{this includes portions of Upper and Lower Macungie, Salisbury, South Whitehall, Upper Milford (Mink Estates & Far View Farms developments), and Lowhill townships,	

called our "Central Lehigh Division."}