

## LCA Customer Newsletter

April - June 2025

### 2024 Water Quality Reports Are Now Available Online:

Annually, LCA publishes Water Quality Reports to share the results of extensive testing conducted on the water supply throughout the year. The reports and our interactive map reflect our commitment to transparency and accountability in maintaining high water quality standards.



The City of Allentown Division report may be found online at:

<https://lehighcountyauthority.org/wp-content/uploads/ALD.pdf>. The interactive water quality map is searchable by property address. Look for "About Your Water" under the "Your Drinking Water" tab on our website, [www.lehighcountyauthority.org](http://www.lehighcountyauthority.org). Paper copies can be printed from the website, or you may request a copy be mailed to you by giving us a call at 610-437-7515.

In 2024, more than 68,000 laboratory analyses were completed by our team to assess water quality across LCA service areas. Each month more than 100 samples are collected in the City of Allentown. The number of samples taken and frequency is determined by the population served by our various water systems. Within the water quality report, learn more about sampling and water quality for your specific neighborhood.

**Attention landlords, businesses, schools, restaurants, and other large employers!** Please share this information with tenants, students, employees, patrons, and other water users at your location who do not receive an LCA water bill.

**Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.**

### Drought Watch: Help Protect Our Water Supply

Many counties in Pennsylvania remain under a drought watch, including Lehigh County. Rainfall is far below normal levels and conditions remain dry despite some early spring rain. LCA monitors local water supplies continuously and we share reports on our website. View them using the conservation link below. You can also view Pennsylvania drought conditions on the state's website, <https://www.pa.gov/>, using search words **drought information**.

**During the drought watch we need your help to protect local water supplies.** Voluntarily reduce your water use by 5% by following the tips below, which are good habits that will also save you money on your water bill:

- 💧 Take a shower instead of a bath, and keep it short
- 💧 Turn off water while brushing teeth or shaving
- 💧 Only run the washing machine or dishwasher if they are full
- 💧 Do a toilet dye test to find sneaky leaks (use the link below to learn how)
- 💧 Water lawns early in the morning or late evening to reduce evaporation

For more ways to conserve water, visit <https://www.lehighcountyauthority.org/conserve-water/>.

**Thank you for your help and cooperation to protect and conserve water!**

## 2025 Water System Flushing Schedule:

Lehigh County Authority (LCA) will complete system-wide flushing of the water system in Allentown during the spring and summer months. This important maintenance program helps to ensure the water system is maintaining proper disinfection and helps to clean out the water lines in your neighborhood.

***What should you do when LCA is flushing in your area?*** If you see a crew flushing a hydrant on your street, *avoid running tap water, using the washing machine, or running the dishwasher until the flushing is complete* to avoid drawing discolored water into your home plumbing. If possible, completely avoid using your hot water as this may draw discolored water into your hot water heater allowing the discoloration to persist for long periods of time. After the flushing is completed in your area, turn on your cold water tap. If you encounter discolored water, shut the water off and wait several minutes before you turn on your cold water tap again. If pressure or volume seems low, check faucet screens for trapped particles.

***Safety Notice:*** If you see hydrant flushing crews working in the area, please drive carefully and treat them like any other road construction crew.

***Brown Water Notice:*** Discoloration of your water after system flushing only affects the appearance of the water. There is no health risk associated with the discoloration of water after system flushing. If your water does not clear up, contact LCA.

***Schedule:*** The 2025 flushing schedule should be considered tentative depending on the weather. Unless otherwise noted, flushing will occur during daytime hours.

<b>March 10<sup>th</sup> – March 23<sup>rd</sup>: Ward 3 and Ward 13</b>	Center City, south of Hamilton, between 7 <sup>th</sup> and 19 <sup>th</sup> Street
<b>March 24<sup>th</sup> – April 6<sup>th</sup>: Ward 18</b>	West Allentown, south of Hamilton, west of 19 <sup>th</sup> Street
<b>April 7<sup>th</sup> – April 27<sup>th</sup>: Ward 7 and Ward 11</b>	Center City, north of Hamilton, between 9 <sup>th</sup> and 26 <sup>th</sup> Street
<b>April 28<sup>th</sup> – May 18<sup>th</sup>: Ward 17</b>	West Allentown, north of Hamilton, west of 22 <sup>nd</sup> Street
<b>May 19<sup>th</sup> – June 1<sup>st</sup>: Ward 8 and Ward 11</b>	North Allentown, north of Gordon Street, between 7 <sup>th</sup> and 22 <sup>nd</sup> Streets
<b>June 2<sup>nd</sup> – June 22<sup>nd</sup>: Ward 12</b>	South Allentown, south of the Little Lehigh Creek and west of the railroad tracks, from Trout Creek Park to Bicentennial Park and on the Queen City Airport area
<b>June 23<sup>rd</sup> – June 29<sup>th</sup>: Ward 1, 2, 5 and 4</b>	Center City, both north and south of Hamilton, between 4 <sup>th</sup> and 9 <sup>th</sup> Streets
<b>June 30<sup>th</sup> – July 6<sup>th</sup>: Ward 10</b>	North Allentown, east of 7 <sup>th</sup> Street, between Liberty Street and Sumner Avenue
<b>July 7<sup>th</sup> – July 20<sup>th</sup>: Ward 8</b>	North Allentown, west of 7 <sup>th</sup> Street, between Liberty Street and Sumner Avenue
<b>July 21<sup>st</sup> – July 27<sup>th</sup>: Ward 9 and Ward 6</b>	Center City, north of Hamilton, east of Law Street and following north up along the Lehigh River
<b>July 28<sup>th</sup> – August 10<sup>th</sup>: Ward 14</b>	East Allentown, east of the Lehigh River, from Keck Park north up to the East Side Fire Station
<b>*August 11<sup>th</sup> – August 31<sup>st</sup>: Ward 15 (Minus the high elevation system)</b>	East Allentown, north and east of the East Side Fire station, and then south toward the Allentown State Hospital area
<b>*September 1<sup>st</sup> – September 7<sup>th</sup>: Ward 16 (Minus the high elevation system)</b>	South Allentown, south of the Lehigh River and east of the railroad tracks, south down to Chapel Avenue
<b>*September 8<sup>th</sup> – September 28<sup>th</sup>: Ward 19 (Minus the high elevation system)</b>	South Allentown, south and east of Trout Creek Park, down to the South Mountain Reservoir and Park area

*\*After these areas are completed the high elevation system will be flushed at night from 10:00 p.m. to 6:00 a.m. There are 105 hydrants in these areas, which include Ward 15, 16, 19 and 28<sup>th</sup> Street. The high elevation hydrants in the system are silver and black in color. Questions, please call 610-437-7515.*