

P.O. BOX 3210 * ALLENTOWN, PA 18106-0210

610-398-1444 * email: service@lehighcountyauthority.org Monday- Friday, 8:15a.m.-4:45p.m. * www.lehighcountyauthority.org

LCA Customer Newsletter

April – June 2025

2024 Water Quality Reports Now Available!

Annually, LCA publishes Water Quality Reports to share the results of extensive testing conducted on the water supply throughout the year. The reports and our interactive map reflect our commitment to transparency and accountability in maintaining high water quality standards.

The interactive water quality map is searchable by property address. Look for "About Your Water" under the "Your Drinking Water" tab on our website, www.lehighcountyauthority.org. Use the links listed on page 2 of this newsletter to find the report for your neighborhood. Paper copies can be printed from the website, or you may request a copy be mailed to you by giving us a call at 610-398-1444.



Drought Watch: Help Protect Our Water Supply

Many counties in Pennsylvania remain under a drought watch, including Lehigh County. Rainfall is far below normal levels and conditions remain dry despite some early spring rain. LCA monitors local water supplies continually and we share reports on our website. View them using the conservation link below. You can also view Pennsylvania drought conditions on the state's website, https://www.pa.gov/, using search words drought information.

During the drought watch we need your help to protect local water supplies. We are asking customers to voluntarily reduce water use by 5%. Visit our website to learn simple ways you and your family can conserve water https://www.lehighcountyauthority.org/conserve-water/.

Thank you for your help and cooperation to protect and conserve water!

Seasonal Flushing Program Details:

Our seasonal flushing program for 2025 has begun to remove the buildup of sediment in our water lines and improve water quality for customers. Flushing will be conducted from late March through August. When there is flushing in your neighborhood it can cause pressure fluctuations, which are temporary. Water may also appear cloudy or brown.

If you experience a water pressure change or brown water, visit the interactive map on our website to find out if our crews are flushing www.lehighcountyauthority.org (see the orange tab). Brown Water Notice: Discoloration of your water after system flushing only affects the appearance of the water. There is no health risk associated with the discoloration of water resulting from flushing.

<u>After flushing completes in your area</u>, turn on your cold water tap. If you encounter discolored water, shut the water off and wait several minutes before turning cold water on again. If your water does not clear up, call Customer Care at 610-398-1444.

Your Water Quality Report is Now Available Online!

Each year, we provide our customers with an annual Water Quality Report to let you know how our water quality stacks up against federal and state standards for safe drinking water. We encourage you to review this report as it provides details about the source and quality of the drinking water delivered to your community in 2024.

Use our interactive water quality map to search for water quality reports by property address. Look for "About Your Water" under the "Your Drinking Water" tab on our website, www.lehighcountyauthority.org. If you wish to have a paper copy, you can print from our website or call 610-398-1444 to request a copy be mailed to you.

Attention landlords, businesses, schools, restaurants, and other large employers! Please share this info with tenants, students, employees, patrons, and other water users at your location who do not receive an LCA water bill.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Finding your Water Quality Report online is easy!

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If you live or work here	Visit us online here to view your report
Mill Creek Acres in Washington or Heidelberg Twp	https://lehighcountyauthority.org/wp-content/uploads/MCD.pdf
Schnecksville / Neffs area in North Whitehall Twp	https://lehighcountyauthority.org/wp-content/uploads/NWD.pdf
Villages of Slatedale or Emerald and along Welshtown Road in Washington Twp	https://lehighcountyauthority.org/wp-content/uploads/WTD.pdf
Beverly Hills development in Lower Milford Twp	https://lehighcountyauthority.org/wp-content/uploads/BHD.pdf
Heidelberg Heights development in Heidelberg Twp	https://lehighcountyauthority.org/wp-content/uploads/HHD.pdf
Buss Acres & Deer Run developments in Upper Milford Township	https://lehighcountyauthority.org/wp-content/uploads/UMCD.pdf
Areas immediately outlying the Borough of Emmaus in Upper Milford, Salisbury & Lower Macungie Twp (Note: this water system is sometimes referred to as our "Emmaus Consecutive Division")	https://lehighcountyauthority.org/wp-content/uploads/ECD.pdf
Pine Lakes at Lynn development in Lynn Township	https://lehighcountyauthority.org/wp-content/uploads/PLD.pdf
Madison Park North development in Lynn Township	https://lehighcountyauthority.org/wp-content/uploads/MND.pdf
Clearview Farm Estates development in Moore Twp	https://lehighcountyauthority.org/wp-content/uploads/CFD.pdf
Arcadia West / West Hills business parks and the Northwestern Lehigh Elementary School in Weisenberg Township	https://lehighcountyauthority.org/wp-content/uploads/AWD.pdf
Anywhere else in Lehigh County!	https://lehighcountyauthority.org/wp-content/uploads/CEN.pdf
{this includes portions of Upper and Lower Macungie, Salisbury, South Whitehall, Upper Milford (Mink Estates & Far View Farms developments), and Lowhill townships,	

called our "Central Lehigh Division."}