



P.O. BOX 3210 * ALLENTOWN, PA 18106-0210
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 Monday- Friday, 8:15a.m.-4:45p.m. * www.lehighcountyauthority.org

View and pay your bill using our online portal. **It is FREE!** Scan the QR code or use the green “Pay Your Bill” tab on the homepage of our website. Be sure to use the **account number** listed on your bill. Once you set up an account, you can choose paperless billing, automatic payments, or manage multiple accounts. Thank you for using the portal!



LCA Customer Newsletter **January – March 2026**

Starting January 1, 2026, Lehigh County Authority’s Suburban water rates are increasing by approximately \$3.80 per quarter (\$15.20 per year) for most residential customers. Commercial / industrial customers will notice higher increases due to high water volume usage.

Special Customer Notice: Customers on Welshtown Road will see no changes in their water bill at this time.

Why are Rates Increasing? The LCA Capital Plan for 2026 includes a substantial increase in spending on major facility and plant upgrades and infrastructure improvement projects. The 2026 Budget also includes an increase in overall operating costs to address the impacts of inflation, staffing changes, and new programs resulting from regulatory changes, including the lead pipe replacement program.

LCA Water Rate Explanation: Your water bill includes a fixed charge and a volume charge.

	<u>Meter Size</u>	<u>Current Fixed Charge</u>	<u>NEW 2026 Fixed Charge</u>
<u>Quarterly</u>	5/8” & 3/4”	\$ 34.50	\$ 36.50
	1”	\$ 61.25	\$ 65.00
<u>Monthly</u>	1-1/2”	\$ 46.25	\$ 49.00
	2”	\$ 64.00	\$ 67.75
	3”	\$ 115.75	\$ 122.75
	4”	\$ 169.50	\$ 179.75
	6”	\$ 317.50	\$ 336.50
	8”	\$ 493.25	\$ 522.75
	10”	\$ 694.25	\$ 736.00

<u>Quarterly Water Usage</u>	<u>Current Volume Charge</u>	<u>NEW Volume Charge</u>
0 – 120,000 gallons per quarter	\$4.02 per 1000 gallons	\$4.14 per 1000 gallons
Next 2,880,000 gallons	\$3.63	\$3.74
Next 24,000,000 gallons	\$3.18	\$3.28
Next 147,000,000 gallons	\$2.92	\$3.01
Over 174,000,000 gallons	\$2.72	\$2.80

Billing Example: Typical residential customer using 15,000 gallons per quarter, with a 5/8” meter:

	<u>Current Bill</u>	<u>NEW Bill</u>
Fixed Charge	\$34.50	\$36.50
Volume Charge	\$60.30 (\$4.02 per 1000 gallons)	\$62.10 (\$4.14 per 1000 gallons)
Total Quarterly Bill	\$94.80	\$98.60

Wastewater Rate Increase: If you receive sewer service from LCA, rates are also increasing. Impacted customers will receive a separate notice about the changes.

Customer Support is Available: We understand that any increase can be difficult, especially when many household costs are rising. Help is available. Eligible customers may qualify for assistance through LCA's grant and payment plan programs. Learn more by visiting www.lehighcountyauthority.org/support or call our Customer Care team at 610-398-1444.

For more information, or to view a complete Water Rate Schedule, please visit us online at www.lehighcountyauthority.org/2026-rates. **THANK YOU!**