

2025 Water Quality Reports Are Now Available Online:

Every year, the Lehigh County Authority (LCA) shares Water Quality Reports that show how we test and treat your water. We work hard all year to make sure your water is clean and safe!



Want to know more about your water? Find the City of Allentown's report online at <https://lehighcountyauthority.org/wp-content/uploads/ALD.pdf>. You can also explore our water quality map by typing in your address! Head to www.lehighcountyauthority.org and look for "About Your Water" under "Your Drinking Water." **Need a paper copy?** You can print one from the website or call us, and we'll mail one to you. You can reach our Customer Care Team by calling 610-437-7515.

In 2025, more than 68,000 laboratory analyses to assess water quality were completed across LCA service areas. More than 100 samples are collected in the City of Allentown every month. The number of samples taken and frequency of tests are determined by the population served by our various water systems. Learn more about sampling and water quality in the City of Allentown report.

Attention landlords, businesses, schools, restaurants, and other large employers! Please share this information with tenants, students, employees, patrons, and other water users at your location who do not receive an LCA water bill.

Este informe contiene información muy importante sobre tu agua potable. Traduce la información o habla con alguien que pueda ayudarte.

Drought Warning In Effect: Help Protect Our Water Supply

Lehigh County remains under a Drought Warning due to persistent dry conditions and lack of rain. LCA continuously monitors local water supplies and shares reports on our website. To read the reports online, use the "Your Drinking Water Tab" to find "Water Supply Updates." View Pennsylvania drought conditions on the state's website, <https://www.pa.gov/>, using the search words **drought information**.

During the drought warning, LCA customers' help is needed to protect local water supplies. Voluntarily reduce your water use by 10-15% by following the tips below, which are good habits that will also save you money on your water bill:

- Turn off the water while brushing your teeth or shaving
- Take a short shower instead of a bath
- Wait until you have a full load to run the washing machine or dishwasher
- Test toilets to find sneaky leaks

For more ways to conserve water, visit <https://www.lehighcountyauthority.org/consERVE-water/>.

Thank you for your help and cooperation in conserving and protecting water!

***NEW* Monthly Newsletter:** If you haven't received our email newsletter, we don't have your email address. Sign up on our website on the News & Updates tab or scan the QR code below!



2026 Water System Flushing Schedule:

LCA will complete system-wide flushing of the Allentown water system during the spring and summer months. It is an important maintenance program to ensure the system is maintaining proper disinfection and cleans out the water lines in your neighborhood.

What Residents Should Know: If you notice crews flushing a fire hydrant on your street, a few simple precautions can help protect your home’s plumbing. During flushing, avoid using tap water for laundry or dishes, as this activity can draw temporarily discolored water into your pipes. If possible, steer clear of using hot water altogether while flushing is underway. Running hot water can draw sediment into your water heater, where discoloration may linger longer than in cold-water lines.

Once flushing is complete in your area, turn on a cold water tap to check your water. If you see discoloration, turn the water off, wait a few minutes, and try again. In the rare case that water pressure or flow seems low afterward, removing and rinsing faucet screens can help clear any trapped particles. These simple steps can help ensure your water stays clear and your plumbing continues to run smoothly.

Safety Notice: If you see a hydrant-flushing crew working in the area, please drive carefully and treat them as any other road construction crew.

Brown Water Notice: Temporary water discoloration may occur due to disturbed sediment. This affects appearance only and does not pose a health risk. If discoloration does not clear up after running cold water for a few minutes, contact LCA.

Schedule: The 2026 flushing schedule is tentative and weather-dependent.

Unless otherwise noted, flushing will occur during daytime hours. **Questions, please call 610-437-7515.**

March 9 - 22: Ward 3 and Ward 13	Center City, south of Hamilton, between 7 th and 19 th Street
March 23 – April 5: Ward 18	West Allentown, south of Hamilton, west of 19 th Street
April 6 - 26: Ward 7 and Ward 11	Center City, north of Hamilton, between 9 th and 26 th Street
April 27 – May 17: Ward 17	West Allentown, north of Hamilton, west of 22 nd Street
May 18 - 31: Ward 8 and Ward 11	North Allentown, north of Gordon Street, between 7 th and 22 nd Streets
June 1 - 21: Ward 12	South Allentown, south of the Little Lehigh Creek and west of the railroad tracks, from Trout Creek Park to Bicentennial Park and on the Queen City Airport area
June 22 - 28: Ward 1, 2, 5, and 4	Center City, both north and south of Hamilton, between 4 th and 9 th Streets
June 29 – July 5: Ward 10	North Allentown, east of 7 th Street, between Liberty Street and Sumner Avenue
July 6 – 19: Ward 8	North Allentown, west of 7 th Street, between Liberty Street and Sumner Avenue
July 20 - 26: Ward 9 and Ward 6	Center City, north of Hamilton, east of Law Street, and following north up along the Lehigh River
July 27 – August 9: Ward 14	East Allentown, east of the Lehigh River, from Keck Park north, up to the East Side Fire Station
*August 10 – 30: Ward 15 (Minus the high elevation system)	East Allentown, north and east of the East Side Fire station, and then south toward the Allentown State Hospital area
*August 31 – September 6: Ward 16 (Minus the high elevation system)	South Allentown, south of the Lehigh River and east of the railroad tracks, south down to Chapel Avenue
*September 7 - 27: Ward 19 (Minus the high elevation system)	South Allentown, south and east of Trout Creek Park, down to the South Mountain Reservoir and Park area

**After these areas are completed, the high elevation system will be flushed from 10:00 p.m. to 6:00 a.m. There are 105 black hydrants in these areas, which include Ward 15, 16, 19, and 28th Street.*