



# Information Technology Master Plan



# IT Master Plan 2019

- ▶ Last one completed in 2012
  - ▶ Added several large facilities
  - ▶ Added more than 110 users
  - ▶ Increased mobile functionality and use
  - ▶ More and more data collected and consumed internally
  - ▶ Driven and well supported Information Technology plan
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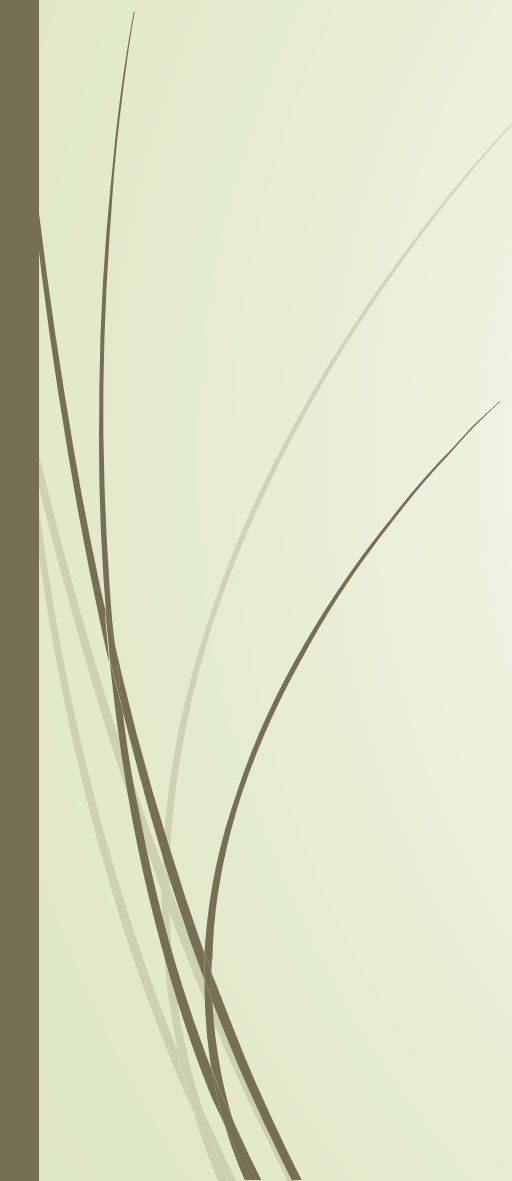


# LCA System

- 1 Primary Water Filtration Plant
- 8 Reservoirs
- 32 Pump Stations
- 20 Well Stations
- 660 Miles of water main
- 3,700 Fire Hydrants
- 8 Wastewater Treatment Plants
- 7 Pump Stations
- 6 Meter Stations
- 16 Miles of force main
- 390 Miles of collections system
- 9900 Manholes

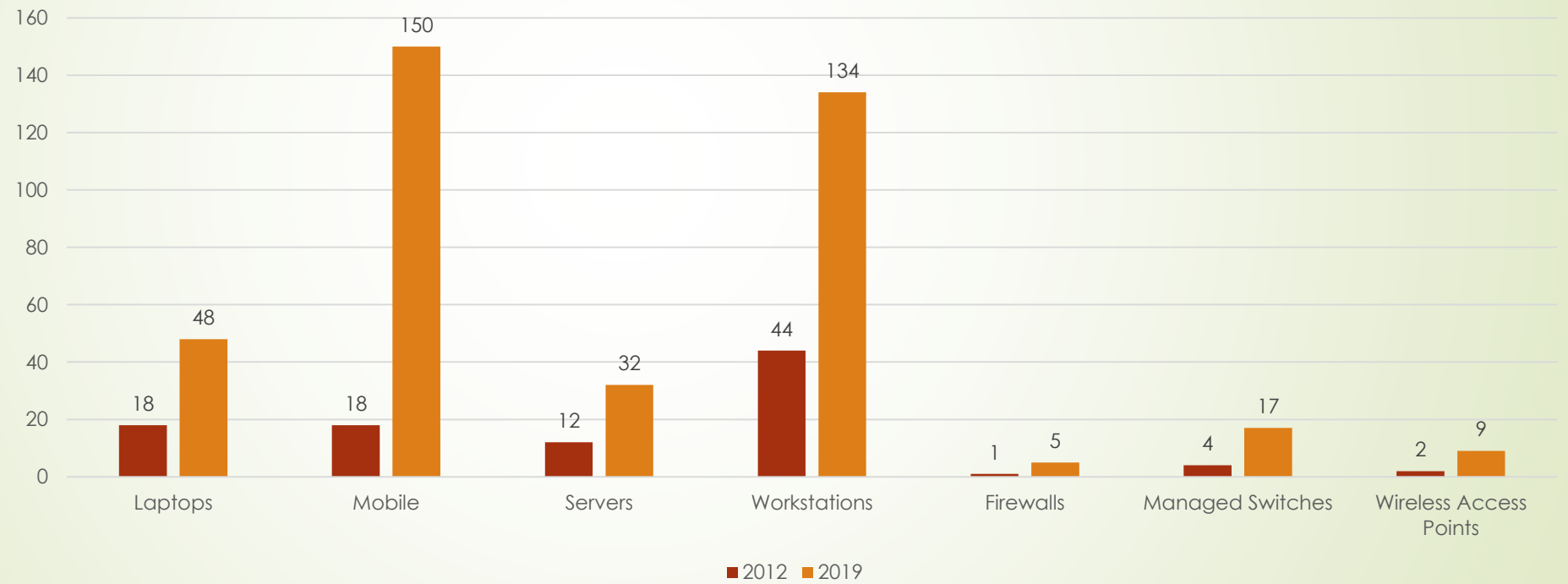


# LCA Departments

- Operations (multiple locations)
  - Customer Service (2 locations)
  - Billing (2 locations)
  - Compliance (multiple locations)
  - Capital Works
  - Administration
  - Finance
  - Legal
  - IT
  - Human Resources
  - Communications
  - Purchasing
  - Accounting
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# Technology

Infrastructure 2012 v 2019





# Deliverables

- ▶ Executive Summary
  - ▶ IT Mission Statement
  - ▶ Departmental Discovery Report
  - ▶ Findings and recommendations by department
  - ▶ Define ROI and prioritization road map
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