

#	Please share your comments in the space provided below.	Name:	Do you live in the City of Allentown?	Are you a Lehigh County Authority customer?
1	Been paying water and sewage for 18 years in Allentown and moved in Allentown and I get a new customer charge in Allentown. Not happy! Now you want to charge me more and pay more frequently with this monthly billing! Not happy! Ohh, and that new water drainage runoff tax!! Not happy!!	Matthew Thomas	Yes	Yes
2	Hello, I am concerned with how steep of an increase I will see in my water bills if you switch to monthly billing. Currently, I pay about \$80 every three months for my water. Switching to monthly payment adds around \$13 per month. So in three months time, I will be paying an additional \$39 for my water. That is a 50% increase in cost! I understand that it helps people budget better, and gives the LCA more cash flow, but an increase of that magnitude is simply too high. I oppose this idea and think that if a rate increase is truly necessary, it cannot start out at a 50% hike. Thank you for listening. Bill Jones	William Jones	Yes	Yes
3	I think it would be better if you just raised the water usage rate a little. Billing monthly and adding to the base charge is going to put a hardship on poor Allentown residents. Also since Allentown is full of pot heads the city should decriminalize marijuana and charge a \$25 misdemeanor fee. Then use this money to make the necessary repairs and updates. I am sure a lot of money could be made this way. A soda tax could also bring in money. Allentown residents are already stretched too far with utility bills.	Mary C. Smitreski	Yes	Yes
4	A \$13.00 per month increase in our rates will be a severe financial hardship on those with very low incomes or people like myself attempting to survive on Social Security. That's at least \$156.00 yearly increase! The Authority needs to find a more equitable way forward. Please consider a lesser punitive rate structure for those less fortunate than yourselves! Respectfully, Wayne Labaty	Wayne Labaty	Yes	Yes
5	LCA's needs for additional Capital Expenditures should be generated, as necessary, by billing an appropriate "CCRC" (See your LCA Final 5-Year Capital Plan). LCA's proposed monthly billing schedule, and increase, equates to an immediate service charge with no new/additional/improved service to your customers and the funds are not clearly allocated to any specific project. - And most importantly your \$156 annual fee has no completion date as would a CCRC.	J. Andrews	Yes	Yes
6	WHY SHOULD WE PAY \$156.00 MORE A YEAR BECAUSE YOU NEED MORE MONEY AND WANT TO CHANGE THE BILLING CYCLE ??	Gordon Doyle	Yes	Yes
7	I live and own property in Allentown, PA. I do not wish any changes be made in the billing cycle. Quarterly billing works fine for me and i hope that overwhelming majority will stand by this. 4 quarter bills works. No Change	Abraham	Yes	Yes
8	While I support monthly billing as a better budgeting mechanism for the overall city, I think it's preposterous to pay \$13/month more per household to support monthly billing and capital improvements. If my calculations are correct, that's a 39% increase annually. So, obviously that supports no budgeting ability for an average family and NO OTHER government, civil, retail, or tax agency is allowed to raise rates that much. If the LCA needs more money for capital authority, then raise the rates gradually since you do not have the ability to replace all the lines, filters, etc. over the next few years. In a large city and someone who lives in a newer neighborhood, I feel like I'm being punished for the sins of the past. In no way do I feel like this is warranted, thorough or honest, and I do not support the rate increase. While I can strive to do my best to lower my water consumption, we don't have a choice in who we source it from like I can with other utility providers. The Board needs to go back to the drawing board and find a more acceptable solution for working families. I can't continue to support utilities that need capital improvements (We pay for PPL, we pay for UGI, we pay for water, our cable rates rise). But somehow our salaries do not rise to cover the cost for neglect.	Rick McDonald	Yes	Yes
9	I am against monthly billing, \$13/month is an excessive amount for managing 12 bills instead of 4 in a year. Other water and sewer billings such as SWT are quarterly. Do not make this change.	Susan Costa	Yes	Yes
10	Please do not burden the people of Allentown, especially the seniors on fixed incomes, with \$13 more a month for our water bills. They have already gone up since you leased the rights. We cannot afford to pay more. Keep the quarterly billing. Thank you	Elmer Smith	Yes	Yes
11	I am totally opposed to this increase. Why should my rates have to go up so you can get your money faster. You should be trying to save us money not increasing our costs	william mc carthy	Yes	Yes
12	I am not in agreement with monthly billing	Felix	Yes	Yes
13	Additional \$13 every month is too much for lower income group. There should be choice like tax bills. If you select monthly, there will be \$13 more. for quarterly paying customers, No increase	Piyush Joshi	No	Yes
14	We are unable to attend the public meeting for this but we strongly oppose this proposal. LCA sent out a page with 2018 water and sewer rates that was included with the bill. How can you now say that you are going to increase these rates in the middle of the year after you told your customers what the rates would be for the year? Also, on the same notice about the 2018 rates you said that the two "capital cost charges" one for the water and one for the sewer for instituted to cover the costs of system improvements. Back when LCA instituted these new charges, and there are three that were added to our bill, the information in that communication also said that these "capital Cost charges" were put in place to cover system improvements and repairs but now you want to charge us an additional \$ monthly for the same thing but I would be willing to bet that you are not going to remove these other "Capital Cost Recovery Charges" so that means that you are charging us two times for this. I understand you have to update things sometimes but you are making alot of money from the citizens of Allentown and now you want to introduce an additional burden to us. And you want to do it monthly? So how long will it be until you decide to add another charge to our bill for this. This is just wrong and we strongly oppose this proposal. We want our bill quarterly at the rate it was before all these additional charges. Why should your customers pay more to improve your system when we are your customers. That is your responsibility.	Roy Sr and Tina Geist	Yes	Yes

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15	Monthly bill is to much money for property owners on a fixed income.	Crystal Dejesus	Yes	Yes
16	I am opposed to the monthly billing and the increase of what it will cost me as a homeowner. My paycheck does not increase when I feel the need I need more money to make improvement. You will need to find another way to raise the capital for improvements. Perhaps you should weed out dead weight with in your organization and streamline the operations.	David A Eberwein	Yes	Yes
17	a monthly bill would double my present bill along with inconvenienceing everyone involved !!	franklin graver	Yes	Yes
18	I am a single householder OPPOSED to the announcement that the Lehigh County Authority is raising rates to pay for improvements in the water and sewage treatment plants with increases of approximately \$13 per month for an average household. I would like to point out the INJUSTICE against the residents of Allentown and municipalities of the county served by the Authority. Most households are vacant during work and school hours, and asleep during the night That leaves just a few hours of demand on the water and sewage systems from households, The major demands on the treatment plants are required by county businesses, manufacturers, and medical and educational facilities. Since they create huge discharges into the system both day and night it is reasonable to conclude that if the systems need improvements it is largely due to the stresses caused by the ongoing huge discharges generated by those companies and facilities in the area that generate the most waste to the plants. My financial advisor admitted that most people in the nation gained little to nothing from the new federal tax bill while corporations, businesses and very wealthy individuals gained huge financial breaks and gains. These breaks, we were told, were supposed to TRICKLE DOWN to benefit the average citizen. It would seem reasonable that corporations and businesses should have to trickle down some of their financial gains to offset the needed revenues for improving the treatment plants especially since they are the ones who created the need for improvements the most. That would be in keeping with INTENT of the wonderful GOP 2018 tax plan. To us taxpayers thats what trickle down sounds like to me.	Consiia Karli	Yes	Yes
19	Do not change the water/sewer rates. Thanks	Tony	Yes	Yes
20	I am against changing the cycle of payment and the monthly increase.	Abraham Khalil	No	Yes
21	In looking over the current rates, the monthly billing is nearly half of the proposed quarterly bill. \$13.00 plus additional a month would put a burden on those with low and fixed incomes. Also, I don't think the 'benefits' of monthly billing compensate for the additional cost.	Linda Mikle	Yes	Yes
22	Keep billing the same way (quarterly) with increase rate.applied	Edward Thomas	Yes	Yes
23	Do not quite understand the reason for increase. Increasing the frequency will allow more revenue collection with minimal postage cost. I oppose this move.	Lokesh Gandhi	Yes	Yes
24	I disagree with changing to monthly billing and increase of \$13 per month. Extra annoying to pay monthly billing.	Zecharia Levi	Yes	Yes
25	That's is approximately \$156.00 more a year and what is worse is it will be monthly so now we have to be bothered with a monthly bill. Why does it have to go up to provide the same service? Now you are using additional funds to print statements & postage to mail it. I personally don't like this new proposal. I don't see the upside.	Rodney Mells	Yes	Yes
26	Does LCA provide water and sewer to other communities around Allentown?If so,will these other areas share in this proposed price increase?Or is this just for Allentown customers?	Francis Conlin	Yes	Yes
27	I seriously doubt that changing the quarterly billing system will cost \$13.00 extra dollars per month per customer household. LCA is a public authority responsible for maintaining and repairing the public works. Why should customers pay for this? How do customers get help from the public authorities for maintaining their own holdings?	Jeanne Dager	Yes	Yes
28	I think it a fine to increase the rates. It will be a financial burden but it a necessary increase. Monthly would be a much better billing cycle. I will be less likely to forget to pay the bill.	Maureen Yoachim	Yes	Yes
29	I am against monthly billing if that will increase the price. Why the \$13 increase if changed to monthly?	Ovidiu Ravasan	Yes	Yes
30	No raise in water payment, I live of disability I can't afford this raise in the water system. your rates are always going up. this has to stop.	Nancy De Jesus	Yes	Yes
31	Considering the reported profit margins of PPL an additional \$150+ increase (per year) seems a bit extreme. My wife and I are on a fixed income and this type of increase seems a bit extreme. I would hope this blanket upsurge will be reconsidered.	William A Wells	Yes	Yes
32	I believe the cost of about \$13 more per month is an immense increase for the Lehigh County Authority to expect retired households, who are on fixed incomes, to pay.	Diane Clause	Yes	Yes
33	I received your post card regarding monthly billing and rate increases. I understand the necessity for monthly billing as it will make revenue available sooner for maintenance and repairs. Yes, it is more of a nuisance to the homeowner - 12 bills a year instead of 4, but that's okay, I get it. However, I do not understand the \$13 a month increase for the average family. I would consider my family "average" - four members including two older sons. My current average monthly water bill is \$27. An additional \$13 per month would amount to a 48% increase. This is UNACCEPTABLE! While the cost of living continues to rise, I hope that gas, groceries, electricity, etc. do not rise by 48% this year, else I may need to ask my employer for a 48% cost of living raise. It seems to me that LCA must streamline operations and cut costs where practical, just as the average household must do to meet expenses. Please don't burden the average homeowner without first tightening your own belt.	Philip Albright	Yes	Yes
34	I am not agree with the monthly bill payment. I know this will give the city more revenues for maintaining but i do not see to much public works around. i believe also in these last years we received increases in the utilities bills. Increases the bill will generate more revenues to the city with the same result for us (poor service)and more money to them.	Roberto	Yes	Yes

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35	I feel that this change to monthly billing and an increase of an estimated \$156 per year per payee is ridiculous. If the LCA did not conduct its due diligence when leasing these facilities from Allentown, the customers in Allentown are not at fault. LCA should seek restitution from Goldman Sachs and/or refinance its debt. We are already burdened with paying an increase of 2.5% per year plus the CPI. The LCA is attempting to finagle additional monies with this change to monthly billing through its interpretation of the lease agreement, and it should be fought. Additionally, this change to monthly billing will be very regressive on low income earners.	Jonathan Scott	Yes	Yes
36	AS I SEE IT, YOU ARE RAISING MY RATE 36%. WHAT IS THE JUSTIFICATION? PAYING MONTHLY ALSO MEANS I HAVE TO PAY FOR MORE STAMPS TOO. I'M 85 AND HAVE TO LIVE ON A FIXED INCOME...NOT EASY WITH YOU RAISING RATES LIKE THIS!	John Rowley	Yes	Yes
37	Does processing 12 bills instead of 4 a year cost more? If there is an increase, does this increase get passed onto us?	Brooke	Yes	Yes
38	Do not make us pay for your convenience. Manage your money! It is the same amount. You are just making us pay for your poor management. If you need to postpone projects until you do learn better management, postpone them. 13 x 12 is 156.00 at least. You are asking me to pay for your poor management skills! I can't ask you for that if I manage poorly.	Pat DeWolfe	Yes	Yes
39	I do not go along with changing to a monthly billing, let alone increasing the rates whereby another \$13 per month is added to the rates. I live on a limited monthly income with Social Security as my only income. People like me are barely getting by now. There is no way I (we) can afford paying another \$156 per year. I want my opposition to this noted. Thank you, Karen Biagi	Karen J. Biagi	Yes	Yes
40	4 times a year is great	Mathew	Yes	Yes
41	SO because of the corrupt city mayor Ed Pawloski sold out allentown to finance the high pension plans the tax payer gets ***** (expletive removed) again in the ***** (expletive removed) . Just like raising the earned income tax taken out of paychecks also increased under fat cat Pawloski. Allentown is being sucked dry like so many other large cities in America. The corruption destroys the city in the end. Im seriously thinking of getting the hell out of allentowns high cost of living with its shitty roads , the high gas taxes for no road improvements. All anyone cares about is downtown allentown and the hell with the rest of the infrastruture such as roads which we all know the tax money is not being spent solely on roads. The road repair season is here and not one fucking road has new blacktop on them. ***** (expletive removed) YOUR PROPOSED INCREASE IN WATER SEWER BILLS. You should have checked into the phoney projections and bonds issue before ALLENTOWN got sold up the river	CHARLES F SENG	Yes	Yes
42	I find it highly deceptive to change from quarterly to monthly billing to increase rates exponentially for everyone in the area. I fully understand if there is truly not enough \$\$ coming in to cover expenses, however billing monthly only adds to that. Save some money and keep quarterly billing! It only makes sense.	Gretchen Moehrle	Yes	Yes
43	What about the increase to households with only one occupant. Why should my increase be as much as a family. I can't imagine that I will use even half as much water. So why should my bill be just as high??	Sandra Marrello	Yes	Yes
44	I am very upset that you are planning a increase in the water rates as well as changing your billing system for your customers. I am a senior on a very fixed income and this is a hardship for me. In addition to the above, Allentown's water is undrinkable and I believe, is of very low quality compared with other areas. I cannot afford a water softening system that many in the area are forced to install. To increase rates on water loaded with contaminates is unfair.	Eileen Pellini	Yes	Yes
45	I think this price hike is unreasonable. We are senior citizens and on a limited income. We don't even use that much water.	Barry Paules	Yes	Yes
46	I would like to express my opinion as a Negative vote to begin monthly billing. With already High Fixed costs converting to a monthly billing cycle would in affect equal a fifth quarterly bill. With my personal situation as it is, this would be a very heavy burden to bare. I would implore the Authority to rethink this strategy and leave things as they are. Thank you for your time and consideration.	Nicholas J. Carroza	Yes	Yes
47	Feel free to raise prices if you need to, but please do not make the bills monthly. Quarterly bills are more convenient, and per your own notice, significantly cheaper to implement. Anecdotally for me, it the estimated increased administrative cost of \$13/month is roughly 30% of the entire bill, which seems like a waste. As such, I strongly support maintaining quarterly bills as changing the frequency to monthly will cost you and thus your consumers more, while being a large administrative hassle for both. If the concern is cashflow (though I certainly hope there is many months of reserve funds at any given time), perhaps there is a cheaper way to implement estimated/automated payments monthly with only actually balancing accounts (and checking meters/sending invoices) on a quarterly/semi/annual basis. I understand that there is always tension between consumers and companies/utilities desires to lower and raise rates respectively. I do not begrudge you whatever funds you need to operate your business. I do humbly ask that you don't intentionally decrease efficiency and create more cost.	Daniel Miller	Yes	Yes
48	I have 3 rental properties in the City of Allentown. My tenants are responsible for the paying the water bill. I sometimes end up paying the bill for them then I get reimbursed. If the water bill would increase by \$13 per month they would have a hard time paying it. They are all on a fixed income.	Peter Rizzuto	No	Yes
49	How are seniors on a fixed income supposed to account for this?? This is exactly why we should not have given this work to private industry	Jorge	Yes	Yes
50	I would prefer the quarterly pay system. another \$13.00 per month seems very high to change to a monthly cycle.	Phyllis Johnson	Yes	Yes

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51	Im a Senior Citizen and any Cost increase will be a Burden, please consider this. This will raise our quarterly Statement by \$39 a \$156 Yearly Raise and a Hardship on fixed income Seniors....	Carmine Guagenti	Yes	Yes
52	Raising the cost of water \$13 a month is unacceptable! And monthly bills only creates more paper for everyone. Allentown water is aweful to begin with and to pay more for it without any improvements to our facility is outrageous!	Jaclyn Kucinski	Yes	Yes
53	I do not see the advantage of billing monthly as it would cost more to do so. Keep the quarterly payments as it is easier and cheaper for everyone involved. I'm not paying more so you can bill more often.	Jason Shetler	Yes	Yes
54	Regarding the water rate increase. If the numbers I am seeing are correct we will be paying an increase of 25.71%!!! By your own admission, you underestimated the cost of operation so now you want increased cash flow. Rather than go through a rate increase process as you should, you want to change to monthly billing increasing overhead. This no doubt it costs more to process 12 bills than four and we will pay for the overhead in ADDITION to an increased rate!!! We also have pay 12 bills instead of 4. This is NOT RIGHT.Go through the process!	Miriam Pitkoff	No	Yes
55	To switch to monthly billing whichwill cost more is not fair to us on limited income. How are we supposed to keep up on increases all the time when our ss or disability does not increase. It just isn't right.	Carolyn	Yes	Yes
56	I dont agree with the change is going to increase the average allentown household more in the long run in cost while residents have to pay higher taxes each year.	north 7th st resident	Yes	Yes
57	Why should we the house owner have to pay for everything the city wants to do. When we all know thier other always to go about this Than to raise price and change it a monthly it makes no sense . We keep building buildings increase in property taxes now the water and. Not so long the Electric which we don't have a contract with anymore they can raise it whatever the heck they want it's nice to see Allentown looking out for their people's and thier Home owners .	Alvarez	Yes	Yes
58	My husband and myself are on a fixed income. Having to pay an extra \$156 dollars every year is not going to be easy. My husband is diabetic and his medication alone puts a financial burden on us. I understand that there is money needed to fix problems, but when we have the same problem I wish I could do that to some companies so they could help us. I would also like to know how many board members live in town. Who comes up with this idea. Is this going to effect you? Please think about those people like myself and anyone else who is on a fixed income. You have to figure what is most important to pay or you just go under and have services turned off. I hope you take these comments into consideration. Thank You, Connie Kindle	Connie kindle	Yes	Yes
59	Please do not increase this bill. Keep as is qtrly	Kate ruth	Yes	Yes
60	Proposal is absolutely insane, keep it the way it was. Screwing over the residents of the city yet again.	witheld	Yes	Yes
61	I am not interested in switching to monthly billing.	Rebecca Kiss	Yes	Yes
62	Your estimated increase of 25% is unfair, my income has not increased by 25%	Mark J Chelius	Yes	Yes
63	Outragous. Sneaky way to slip in an increase. And utterly inefficient to bill 12 times vs 4 times. If there is a shortfall of funds, there needs to be transparancy.	George Chadwick	Yes	Yes
64	I am a senior citizen on a fixed income. Please do not go to 12 month billing which will leave me with less money to spend on my daily living. Thank you..	Walter J. Baransky	Yes	Yes
65	We will not be here for the scheduled meeting. Like many people, we live on S.S. income. An increase of \$13.00 a month would be a hardship for us. Please consider this. Sincerely, Mary Alston	Mary Alston	Yes	Yes
66	I have no problem with the Authority seeking a way to have a constant cash flow by doing monthly billing BUT I have a major problem with that convenience costing me "about" \$ 13.00 a month extra. I am an owner/operator of a small center city business along with owning 4 apartments, and I'm sure the monthly "about" increase will be much more than \$ 13.00. Monthly billing is a convenience to the Authority and, in reality, is an inconvenience to it's customers who have extra work and expenses to now pay a bill 3 times more often than they currently do. My choice is to avoid extra charges for monthly billing or leave it the way it is.	Daniel Knauss	No	Yes
67	I for one like the quarterly billing of water/sewer rates. However, if the need to go to monthly is passed by the Board, it seems that an average of \$13.00/month more is a huge increase. While rates may need to increase I would urge the Board to consider a lesser amount increase per month.	Donna Mears	Yes	Yes
68	We disagree to the proposed change to monthly billing and the increase in cost of \$13 per month. This is a high increase in one time compared to historical increases in other bills from other utilities. The customer service you provide is not a good service and you don't care about the community when you shut down the water on people when they are late on paying their bills. You need to understand that the water is an essential element of life and required for people to survive. You offer a terrible service and you come now to ask for more money. this is not accepted at all by the community.	Shawn Query	Yes	Yes
69	With all due respect, I can't believe your organization is serious about the humongous proposed increase. It's ludicrous! My bill would almost double. I remember this was a concern when the city sold off, and we were all told not to worry. I would ask for a more modest increase. I think that is owed to the people of Allentown.	Bernadette Taylor	Yes	Yes
70	I think the price increase is ridiculous. We're going to pay \$160 or more per year. And what about all the extra paper, print, envelopes, postage, handling, check processing and manpower expenses that will now triple from 4 times a year to 12? So how much of this increase will actually go to improving systems?	Ramon Makhoul	No	Yes

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71	My current water bill is \$13 a month and increasing it by \$13 a month will double it. If businesses, schools and Apartments are also given a \$13 a month increase divided by the number of people using the water the increase is not that substantial. I do not agree with nor want the \$13/month increase.	v.drauc	Yes	Yes
72	Conversion to monthly billing for the City of Allentown water and sewer is fine as a purely administrative task; monthly billing could even be seen as a benefit for some Lehigh County Authority (LCA) customers. However, I soundly reject expected increases in charges of > \$150/yr per household. The current proposal is a fee/cost recovery increase masquerading as an administrative change, and should be rejected out of hand. There is already a provision for Capital Cost Recovery Charges (subject to City of Allentown approval) for cost increases unrelated to Schedule 3 rate increases, already set for CPI + 2.5% annually. [1] [2] The question arises: With existing avenues for securing considerable revenue increases, why is the Lehigh County Authority attempting to disguise additional City of Allentown customer charges as a billing cycle change? If only City of Allentown residents could count on a COLA + 2.5% annual wage increase, and then ask at will for additional funds from their employers. The sad history of turning publicly-owned assets such as the City of Allentown's water and sewer system into a privatized asset at pennies on the dollar still rankles, regardless of the short-term budgetary bandages that such privatization provides to cash-strapped cities. I would contend that the current proposal by LCA provides ample evidence of the long-term negative impacts for city residents of short-term budget gimmicks. This consumer strongly urges retaining the current LCA quarterly billing cycle. A few more trips to the grocery store are preferred over (literally) flushing another Allentown resident's funds into the sewer. There are already existing methods for securing revenue increases for LCA from City of Allentown customers; I recommend that LCA's Board of Directors go back to the drawing board on this proposal and craft another one that meets its own standards and the law. Sincerely, Michael A. Chupa references: [1] https://lehighcountyauthority.org/wp-content/uploads/Lease-Overview-LCA-Board-Meeting-040917.pdf , slides 15-22. [2] https://lehighcountyauthority.org/wp-content/uploads/LCA-CityFinancialStudy-042318.pdf , slide 13.	Michael A. Chupa	Yes	Yes
73	\$13 per month increase i think is a little too much...	James Smith	Yes	Yes
74	It is ridiculous to charge monthly for the water bills. The cost to the Authority to print and mail monthly bills in addition to the cost to the customer is totally uncalled for. If your need operating funds on a monthly basis break the city up into 3 regions. Region 1 gets bills Jan, April, July and Oct. Region 2 gets bills Feb, May, Aug and Nov. Region 3 gets bills March, June, Sept and Dec.	Joe K	Yes	Yes
75	I am not in favor of the proposal. There is no detail regarding the projects. Until more concrete information can be presented for consideration, please keep the billing as it is. Sincerely, Brigitte K Day	Brigitte K Day	Yes	Yes
76	To whom it may concern. I don't mind the monthly billing, but the increase you are proposing is quite excessive. You say the average customer will see a increase of \$13.00 per month. My current bill is around \$90.00 every 3 months. That comes out to \$30.00 per month. Now you say you want to add another \$13.00 per month to that amount. Doing the math that comes out to approximately a 45 % increase over my current cost. I feel that 45 % is a totally unjustifiable increase. I wish my monthly Social Security payment would see a 45 % increase. The recent storm water tax was supposed to cost the average property owner \$ 50.00, but when I got my tax bill my cost was \$ 140.00. I have lived at my current address for 40 years on the 26th of this month and I would like to stay here in the future but these costly increases make it difficult for retired people on a fixed income to stay in their homes. I understand the costs to maintain the water & sewer system has gone up, but think the the increase you are asking for is a bit much. Thank you for your time.	Dale R. Heist	Yes	Yes
77	This is unacceptable. While \$13.00 per month may not seem like much, it is tot those of us who already pay exorbitant property taxes. Being very much a cynic and rightfully distrustful of government, I suspect that this is an attempt to make up for fiscal shortfalls/ irresponsible spending. Unfortunately, as a citizen I'm forced to spend within my means unlike bureaucracies.	Robert A Burritsch	Yes	Yes
78	A \$13 a month increase is too steep and sudden. I worry that those on fixed incomes will not be able to adjust to such an increase as proposed. The monthly billing is fine, but the increases needed to fund infrastructure improvements should be phased in over a 5+ year period. So for instance, start out with a \$3 a month increase for one year, the next year increase it another \$3 a month and so on. Even if after 5 years the average bill goes up by a total of \$15 a month it's a lot easier to absorb with COLA increases and will appear to have much less negative impact on customers. I'm not sure what the average water bill is, but I'm guessing it's somewhere in the ballpark of \$100 every 3 months. If so, what you are proposing is nearly a 40% increase in one year. Even if it were only a 20% increase, that's still too much. This should be phased in over 5 years as I suggested.	Randy Laughlin	Yes	Yes
79	We in my household feel that the current system of billing is good as is. Almost everywhere the water bill is always paid every 3 months, Also it says with the new system customers will be paying 13 dollars more per month, essentially for no change in service at all on the customer side. This honestly doesn't seem beneficial for customers, but I'm open to change my mind .Below I left my email so please feel free to send me more information on how this system will objectively be better.	Miguel Apolinario	Yes	Yes
80	I am vehemently opposed to paying an extra \$156 a year so the city can convert to a monthly billing system. If the additional cost is eliminated altogether than there would be less objection to the switch. If it is not cost effective than it shouldn't be done and alternative options should be considered to provide additional revenue.	Nerfis Nieves	Yes	Yes

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81	We should not have to pay an additional monthly cost for the exactly same service! If the City of Allentown needs additional revenue they should break the city into quadrants (i.e. south side, west end, east side, and center city) and rotate payment collections per quadrant to keep the system on a quarterly cycle.	Anna Maria Diaz Kochan	Yes	Yes
82	Will there be any price reduction for senior citizens?	Karen Merkel	Yes	Yes
83	As a landlord I see this as a bad decision that will raise not only actual cost without any real change in service but will also add to collection problems and increase delinquency PPL and UGI can do this because the tenant has direct responsibility and if they do not pay, service is terminated - so there is an incentive to pay on time. Not true for LCA - reducing terms of payment without adding real direct billing to tenant (with ultimate responsibility) and recourse to service termination as an incentive for tenant to pay will just increases collection overhead to the landlord and will have the unintended consequence of increasing delinquency	Frank	No	Yes
84	The proposed change and rate increase outlined in the notice that I received amounts to a 50% rate increase. This is excessive and uncalled for. I intend to challenge it with the PUC.	James P. Garofalo, Jr.	Yes	Yes
85	I think it's terrible that another utility is going to push operation of updating or infrastructure on their customers as a totally separate part of their bill just like all the other utilities if you can't manage your business to allow for upgrades at the expenses that are already built into your rate system that is not a good thing in my own personal business I can't charge people for new vehicles and new equipment has to be covered by the cost of the jobs that I do or their standard rate that I charge I just can't add in a charge-off new truck equipment rate they should learn how to manage their money more efficiently which would help everybody in the long run please deny this rate increase and change of billing	Jeffrey E. Nyce	Yes	Yes
86	Bad idea,terrible idea,stupid idea. After decades and decades and decades why now? Anything to screw us out of more money.	Me	Yes	Yes
87	We are senior citizens (my wife and I only). Our utility usage [water/sewer] is not typical for larger average households paying your fees. If our future bills will reflect are non-typical usage we could afford the \$13.00 (prorated down according to our actual usage). We live off our SS checks alone; we have no pension, etc. income from any other source. Paying quarterly is convenient for us! If your Board of Directors votes to go to the City of Allentown's billing schedule with the \$13/month increase does that mean we must comply regardless of our non-typical circumstances? We feel that lessor usage should be billed a lessor rate prorated to that usage! That would be equitable! I am writing here because we will not be able to attend the meeting on May 17th @7-9 PM. due a prior commitment. VFP	Victor & Barbara Preletz	Yes	Yes
88	I think the city of Allentown taxes people and businesses to the hilt now, and any increase in the rates would be an additional burden on the residents and businesses. The surrounding communities are better to live and work in than the city of Allentown, and this certainly doesn't help!	dave bhasin	No	Yes
89	I want to go on record that I'm against changing the current billing from 4 times a year to a monthly bill. Such a change along with the 13 dollar increase is completely wrong and shows a lack of compassion for the many low income resident in Allentown.	Harding	No	Yes
90	This is going to create a new hardship for seniors trying to stay in their homes, probably many others. That's to much of a jump on the monthly bill. Share some of the burden.	Sjhart	Yes	Yes
91	Nobody wants to hear about a rate increase, especially to repair and maintain the water and sewer systems; this should have been done years ago, when the rates were cheaper and the infrastructure was already falling apart. \$156.00/year is quite a jump. What's going on? Is the next rate hike already in the horizon?	Leon Papir	Yes	Yes
92	The conversion to monthly billing will increase overhead cost to handle bills of Allentown customer threefold. Processing 12 bills costs more than processing 4. The cost increase is undeniable and fiscally irresponsible. If a rate increase is needed apply through the process and have it evaluated. Ethical organizations don't look for loopholes in deals and raise cost in an attempt to improve cash flow. It appears you may have made a bad deal and it is more costly to operate than you projected. In that case you live with it.	Brad Piatt	Yes	Yes
93	I used 62277 gallons of water in 2017,which cost me \$513.70.If I'm charged \$13 a month more for the same usage my total cost will be \$670.That is a 30% increase. Allentown has a disproportionately high number of poor people.That 30% increase will be a real budget buster for most of these people.Many of Allentown's water line are relatively new.The water lines in my part of Allentown were replaced 20 years ago and the cost of it was cover in my water rates.Now your telling me I have to pay a 30% penalty to pay for the water lines that have to be replaced in other parts of the city? Any old city like Allentown has on going projects of replacing utility lines,The Lehigh County Authority should have known this when they bought it.And as far as keeping the Allentown system separate from the rest of it's system we seem to forget when Kraft food moved into Lehigh County the county with little or no regard for the Tax Payer , spared no expense to get water there for them.My tax dollars funded that project.As a Allentown resident I received no benefit from it.Now it's time to return some of those tax dollars to the city by spreading the cost to the Authority's system.	Daniel Greczyn	Yes	Yes
94	I am wondering how much of \$13 a month would go into the repairs & maintenance & how much of it will be used for sending out the bills 12 times a year compared to 4 times a year. With extra postage & staff time will that amount be increased again?	LuAnn Steinhauer	Yes	Yes
95	I think the increase on the billing is abusive because allentown city has more population tha means more revenue for the city I think the billing has to remain the same every three months and the same rate	Luis	Yes	Yes
96	I have NO desire to have my rates increased. Paying quarterly is fine with me.	Spencer Snygg	Yes	Yes

#	Please share your comments in the space provided below.	Name:	Do you live in the City of Allentown?	Are you a Lehigh County Authority customer?
97	My most recent bill from LCA was \$52.22 for 3 months of use. You're proposing monthly billings with an additional \$13/month, or \$39 quarterly. That's a 75% increase, and THAT is unacceptable. This is exactly what residents feared when LCA assumed control of our municipal water system, despite assurances to the contrary. I'm not sure how or why your projections were so far from your reality, however it is unfair to expect city residents to bear the brunt of your gross miscalculations. A 75% increase is ludicrous and fundamentally wrong.	Harold Breitenstein	Yes	Yes
98	While I am not happy about paying more for my water/sewer service, I would like to support the upgrading of our water/sewer infrastructure. My only question is what is the breakdown of expenditures for servicing the debt, how much is operating the systems, and how much is going into infrastructure improvements? Are we spending enough on infrastructure improvements?	Peter Terry	Yes	Yes
99	This will have a huge impact on seniors and those that own their home and those who are on a fixed budget as well as all residents who are responsible for their bill. The bill for a household who uses only the 2000 per month amount would increase by 40%. This is certainly not acceptable. Instead of stating what the monthly increase might be in dollar amounts you need to state what percentage the increase would amount to. It appears you are attempting to put a spin on how much this increase actually would be. Yet another reason to distrust those associated with the city.	Dawn Lambert	Yes	Yes
100	We as 90 plus senior citizens are satisfied with the current quarterly billing. our little or no increase in pension and social security does not qualify us for that kind of increase in our water and sewer bill. Our suggestion is to sell bonds for any future planning and cut the fat out of the budget.	Jopseph J. Pitinsky	Yes	Yes
101	I am a retired person living within the city limits of Allentown. I'm imputing my opinion on the upcoming proposal to establish monthly rates on my water sewer bill. I'm totally against this idea of monthly billing because currently I pay on an average of \$320.00 per year and to have to pay another \$156.00 annually (13x12) is ludicrous. I suggest the people who run this department dig down deeper and find an alternative solution. Not keep digging down deeper in the pockets of tax payers who cannot afford more of a financial burden.	William Becker Sr.	Yes	Yes
102	An additional \$13 per month cost is a financial burden on my family. I ask that LCA operate within the current budget by cutting cost in lieu of increasing this mandatory bill for all Allentown customers.	John Beena	No	Yes
103	I am amazed that our rates will increase by an average of 13 dollars per month. Allentown should never have sold our water to the Lehigh County Authority. Are you trying to drive more quality residents out of the city by continually increasing the rates and taxes! Moreover, this monthly payment versus the quarterly payment does not seem to be a cost effective measure. How many additional man-hours will it take to process the water bills for all of the customers on a monthly basis rather than a quarterly basis? Now a bill will be sent to all customers every month rather than every 3 months. Has anybody thought of this! The Post Office will love the Lehigh County Authority for yet another brilliant move. And I guess that the additional waste of paper and damage to the environment, as a result, did not cross anyone's mind either. Just continue to raise our rates and drive the quality, law abiding and tax paying citizens out of the city of Allentown. Great job Lehigh County Water Authority.	Steve Kutz	Yes	Yes
104	Please do not implement something that will increase our bills. The current method of billing quarterly has worked for years and there are a lot of individuals that cannot afford an additional \$156 annually. On top of that, we have already been hit with the "storm water fee" which, in essence, charges people for when it rains. The increases, fees, taxes, etc are getting tremendously out of hand and I am not interested in seeing the hard working people of Allentown get hit with yet another increase. Please work within your already existing budget (as the rest of us have to do) and do not increase our bills.	Erin DeLong	Yes	Yes
105	Adding \$13 per month more to our bill is ridiculous ! There is no way I would go for that. We are paying more than we should be already due to our criminal mayor's bad deal selling our water to the authority in the first place.	Clyde Norelli	Yes	Yes
106	An additional 13.00 a month equals \$156.00 a year, is a big hit for one year for a senior citizen on Social Security. Having a meeting 7-9pm downtown is not acceptable for senior citizens to try to get to a meeting at that time and downtown. No parking, late at night. There should be 2 meetings one during the day and one at night so everyone could attend.	Dawn Trach	Yes	Yes
107	This feels like the gross mismanagement that often accompanies decisions as such. Some politico gets a harebrained idea to sell out an important public utility to patch a financial bullet hole (in this case, the pension system) with a Band-aid and wonder why several years down the road someone in the agreement has to reevaluate the terms. Situations like these are rarely put through the wringer in terms of efficacy and contingency, and I'm sure I'm not alone in thinking there will be yet another excuse to fund another increase when something similar happens in probably several more years. It should also be added that Allentown's water is significantly inferior to a lot of other area works; it's over chlorinated and extremely hard. Without a water softener it kills pipes and water appliances much quicker by comparison. This doesn't justify what amounts to effectively almost doubling most smaller bills to cover a shortsighted political math problem. Moreover, it sets the stage down the road for the city and the LCA to cite past practices as a way of dealing with similar hangups should they occur. I'm not against modest rate increases, but let's find a way to make a solution happen that doesn't so actively gouge the city residents.	Randy Schneckner	Yes	Yes
108	I am totally opposing this. We just had increase for in taxes for storm water run off and that is significant. I can understand need some funds for maintaining and repairing existing sewer pipes. But \$13 increase per month is significant. Very hard to effort this increase. I can leave with \$5 increase per month or so. Thanks...Atul Amin	Atul V. Amin	Yes	Yes

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109	I am a household of ONE, yet my neighbors have 5 or more people - on either side of me and their water bills is in line with mine. I work all day use very little water so how can that be? Q. Adam DiCola, III	Q. Adam DiCola, III	Yes	Yes
110	No, I do not want to switch to a monthly billing schedule if it will increase my monthly cost. I own two rental properties in Allentown and the last thing my tenants need is another cost increase. I vote NO! Thanks, Tammy	Tammy Van Fleet	No	Yes
111	I am AGAINST any increase in fees or costs relating to Allentown water and sewer systems! I strongly prefer to keep billing on a quarterly basis, or to at least give customers the option of quarterly vs. monthly, but with no mark-up either way. (i.e. the total money collected should be equal in either scenario). \$13 per month for a typical household translates into over \$150 year. This is excessive! I'm not certain what your solution is to find funding to complete needed work but it should not be to charge residents and citizens of Allentown more money! Sharpen your pencil and tighten your belt within the Lehigh County Authority, or cut elsewhere within the city's budget to have dollars transferred over. But if you truly understood the needs and circumstances of Allentown households, this would not be an option. This is always the easy solution for governments - to charge more from their citizenry. But it's lazy and wrong. I ask you to think twice about this path and find any other way possible. Thank you.	David B	Yes	Yes
112	Please no increase, that 13 would be a 42\$ increase for me, I'm already now on a very strict budget. If things like this keep happening in Allentown I will have to consider selling my property and moving somewhere else. I have a perfect solution for the city of allentown if only people of higher authority would listen???? We the home owners already pay higher taxes then those in much nicer areas, Make Mr EX MAYOR P pay back what he stole from the city of Allentown that would be a small start, second is for our city law enforcement to write more traffic violations, I have personally witnessed an accident that was caused by a driver not even driving his own car, no license and not insured and the allentown cop let this man drive away, that was unreal and 3rd is to start taxing the renters who rent in this city, No I have had people tell me that the property owner pays the tax, but let me remind you that there are plenty of rented places in this city where there are more then 2 adults living in, again I have witnessed 13 or so living in one location that my ex father in law paid tax on for 2 people. What about the other 11 adults who were living there there not paying tax???? this would all be a lot of revenue for allentown and plenty to make repairs and keep this city in tip top shape. I could go on and on but no one would listen or act on anything of real logic. I should run for mayer and I would have the city 75% cleaned up in 6 months, tax all renters, get rid of the welfare people who don't want to work, the drugs and small time gangs who threaten us, hey watch how quick most of the Latino community would move else where of go back to Purto Rico they are here cuz it is cheap for them to live with all of the handouts they get. What about the hard working man who has to keep paying more cuz all the upper hand leaders can't seem to budget the funds in the right ways	MR Homeowner	Yes	Yes
113	Why charge us more to bill monthly for the convenience of upgrading? You get the same money quarterly, it should be allocated more wisely instead of residents bearing that burden. I do not agree with the increase of \$156 a year.	Rachael	Yes	Yes
114	I must protest the steep increase to Allentown rates proposed by LCA. \$13 per month is an increase of over 40% to my bill, and will create hardship for customers living in the city, many of whom are low-income residents. The monthly billing proposal, tied in with this proposed increase, is far less convenient than the current quarterly billing system, and will result in an increased cost for many customers as they pay 12 times per year instead of 4, in terms of postage and checks and possible walk-ins. Also, the proposed increase is not linked to usage, so the burden cannot be mitigated by conservation measures. There is also the legal question of whether the increase is even allowable under the contract between the LCA and Allentown. What if the increase is litigated by Allentown? Will Allentown residents/LCA customers bear the burden of that cost too, possibly from both sides?	Jack A.	Yes	Yes
115	This is outrageous! \$156 increase per year when my current bill is only about \$400 a year is more than 25% increase. There is no excuse for such money grabbing behavior It's jusy not affordable	Janet Chicka	Yes	Yes
116	\$13.00 a month does not sound like much but when you are retired, on a fixed income, paying school, real estate and city taxes, \$13.00 each month is burdensome. That will mean cutting back on food or other necessities. What the heck are senior citizens supposed to do after they have worked and paid property taxes for over 30 to 40 years? There must be some other way to obtain the necessary funds without an extra burden on the old folks.	Karen Lasko	Yes	Yes
117	You entered into an agreement with a Allentown mayor who was just convicted on 47 felony counts of pay to play and now you want to transfer the burden of your bad decision making onto the economically challenged inhabitants of the city of Allentown rather than spread the associated costs among all your customers. You ought to be ashamed of yourself. Wait until you are investigated for mishandling public funds. I vote a capital NO.	E.G. Unknown	Yes	Yes

#	Please share your comments in the space provided below.	Name:	Do you live in the City of Allentown?	Are you a Lehigh County Authority customer?
118	I am an owner of a residential property - Allentown. This property is considered rental property and as such is rented to two of my sons. Currently my quarterly billings from Lehigh County Authority average between \$90-\$96 per quarter. Using your chart this relates to approximately 9,000 gallons of water /sewer volume. Roughly \$30-\$32 dollars per month. with an increase of \$13 a month this calculates to a 24.7% increase per month. That amount is unconscionable in this economy. People are struggling now and to add this burden is not fair or just, I can understand a rate increase but not at this level. I would recommend a stepped increase over a few years(3-5). Also, it appears discriminatory as it affects only a select geographic group and not all your customers system wide. Why should we be asked to pay more when other users getting the same service are exempted. John R Benner Marianne Benner	John & M Benner	No	Yes
119	I do not support an increase and monthly statements. people may set up direct withdrawals into your account and that would not cost more for the authority. will users be given an option to pay yearly, will users be given a discount for yearly payment?	Robert Csencsits	Yes	Yes
120	I am totally opposed to monthly billing which will cost more on the end to bill monthly. First of all is this the same board of directors that bid on getting this from the city of Allentown in the beginning. They obviously underestimated the costs to run the system efficiently and properly from the beginning. Now the homeowners are expected to pick up the tab for the inability of the board to make decisions. What a boner!! Just keep taking from the homeowners to cover your asses!!! You sure are helping to make this city a great place to live! NOT!!	Terry	Yes	Yes
121	I enjoy the quarterly billing system. If monthly billing is to go into effect, it should be for the entire authority!! NOT FAIR for the Allentown ratepayers. This is just another rip-off and allowing you to get your hands deeper into our pockets. I'll have to cut back to 1 bath a month, and I'll be seeking out the authority board members at any Lehigh Valley restaurant, sitting next to them stinking proudly!!	B.T. George	Yes	Yes
122	This is par for the course. You wonder why the public opposed selling our water & sewer infrastructure? To avoid getting stiffed not too long down the road. Here's a better idea: manage the assets you purchased better, instead of passing off your incompetency to the paying public. Or, better yet, reduce billing to once a year, and cut our bills by \$13 a month.	Harlan Hemple	Yes	Yes
123	I say "NO" on this change to the current billing plan. I have the 140.00 storm drain charge to deal with now this! We live on a fixed income have some mercy!	Robert & Judy Dembrosky	Yes	Yes
124	I strongly urge you NOT to move to a monthly bill. There is no need to add another burden to your customers - your rates have already risen from we paid before our system was sold to you. It's getting to be more expensive than we can afford. The extra \$13 per month that you're proposing we need to come up with is not something we should have to absorb - or can afford to absorb. If you have a problem with revenue, you need to manage the quarterly payments we send you better.	Jennifer Mizak	Yes	Yes
125	Why go to monthly billing? It will be a waste of paper and money spent on postage sending 12 bills instead of 4 per year. It will be a waste of people's time paying 12 times instead of 4. Also, it would cost \$13 per month? For what exact benefit? More overhead, more paper wasted and it costs your customers more money - why is this even being considered?	Josh	Yes	Yes
126	I use considerably less than the "average customer," but it appears that this increase--based on your example--would be about 25.7% over current rates. I can understand that you will have additional costs (clerical, postage) when going to a monthly billing cycle, but 25.7%???? THAT will need to be justified. Given that a SIGNIFICANT portion of my bill is the base charge, not usage (my last quarterly statement was for \$52.02) my percentage increase may even be larger, although the dollar figure will be smaller.	David A Schell	Yes	Yes
127	I do not agree with receiving monthly rates.	Bernada	Yes	Yes
128	We are working people who, because they work, no government agency gives us anything and it seems unfair that we also increase our potable water and sewerage service.	Solymar Flores	Yes	Yes
129	I do not understand how it is possible that they do not have funds for repairs when the city charges us so many taxes. They will end up taking out the last penny that the working people of this city have. What is going to happen is that people are going to start leaving the city. Even I am already considering it.	Carlos	Yes	Yes
130	I am outraged by this potential increase. I am a renter that has to pay my water/sewer bill and I am just about able to afford it now living on my own. Please reconsider and find an alternative.	Diane	Yes	Yes
131	Is the \$13.00 per month a typo? Did you mean \$13.00 per quarter or year? This coupled with the new "rainwater tax" may be the tipping point for joining my friends in getting out of Allentown!!	Deborah Mankos	Yes	Yes
132	There has been a noticeable increase in water and sewer bills already. There has been no noticeable improvement of water quality. I currently utilize bottled water to drink and cook. There has been damage to my pipes. I've gone through two water softeners in the past 10 years	Daphne Alexis	Yes	Yes
133	My average LCA costs per month range from \$72 to \$95. With a \$13 per month increase that puts your rate hike in the 14% to 18% range. If your Oct 2017 approved operating plan expected double digit rate hikes your not reasonable and you are a poor business/project management organization. How could you have approved a plan that would put such a burden on the customer. Many in Allentown are just making ends meet now. I'd like to go to my Boss and demand a double digit salary increase and you know where that will get me - FIRED. If all of my creditors requested this high of a hike I'd be on welfare !! Additionally, The monthly billing change will increase my bill paying expenses by 66% for extra checks and postage (I refuse to pay online with all of the hacking these days). Your billing charges will also increase by that much but when your throwing millions around that isn't a large part of your concern.	Craig Breckenridge	No	Yes

#	Please share your comments in the space provided below.	Name:	Do you live in the City of Allentown?	Are you a Lehigh County Authority customer?
134	This notice is absolutely despicable. It is deceptive and unworthy of any department entrusted to provide the public with a service. 1. Monthly billing will do nothing to increase revenue -- in fact it merely increases costs (though not by more than a dollar a month per household). 2. This notice says that the "typical" household rate will rise by about \$13 per month. Use of that language indicates that the main source of the revenue increase is not the monthly mailing, but an increase in rates. The language of the notice is designed solely to obfuscate the fact that water rates are rising (assuming that the "typical" water bill is now about \$50 per quarter) by well over 60%! 3. Any credible level of competence would have allowed someone there in a decision-making capacity to see the necessity of such a steep increase in the rates at the time the lease was executed. In fact, no such notice was given -- until the current deceptive notice. So the following question needs to be asked and answered: was it a failure of competence, or was there a deliberate attempt to deceive the public regarding the cost/benefit analysis of the lease, hoping that time, combined with the deceptive language of the notice, would enable the Authority to enact such an increase with a minimum of pushback?	David C. Hadley	Yes	Yes
135	There must be a better way to fund this venture instead of raising our rates. My bill this month is \$67.47 x 4 times a year = \$269.88. That is \$22.49/mo - add to that \$13 = \$35.49/mo or \$425.88 year an increase of \$156.00. Several months ago an infrastructure fee was added to our taxes. And April 2017 the city notified the residents on the 1000 block of Glenwood Street that the street was in dire need of repair and gave us about a month to replace curbing, sidewalks and aprons on driveways. Do it now or they will place a lien on the property. My repair cost over \$3,000. It is now May 2018 and they haven't done anything. I am a widow, 77 years old and my Social Security increase this year is 2% (which was used up by Medicare increase). When I questioned how I was to keep up with all these increases they said "sell your house". Please find a different way.	Arlene Gisolfi	Yes	Yes
136	If rates must increase, please keep the billing quarterly. Why add to cost of monthly billing on part of Authority, monthly payment/stamps on part of customer, then monthly receipt at Lehigh County Authority? A 13/mo increase seems excessive. Are those who regularly pay bills expected to assume the water usage of those who do not pay...and waste water. Refugees and visitors from the south in my neighborhood have no concept of reasonable water usage. They will not listen. Perhaps real training to these folks would help. They should be trained before the water, electric, garbage, etc. is even turned on.	Caw	Yes	Yes
137	What happened to items #5 & #6 of the lease agreement signed in April 2013: #5 - Each year LCA expects to collect more money than it costs to run the system. LCA will use the excess to pay the bond costs due each year. #6 - LCA also puts money aside each year so it can pay off the \$220 million bonds and build a reserve for improvements to the system (called "capital" improvements). This proposed rate hike of monthly billing with an additional \$13.00/ billing address is "UNCONSCIONABLE"!	Barbara & Abbey Williams	Yes	Yes
138	Your notification about monthly billings instead of quarterly billings should have had the headlines "water/sewer rates increasing by 50%" instead. I would assume that majority of people don't care about how often they are billed but what amount they are paying for the service. It appears the notification was intentionally drafted this way to reduce negative feedback. If you need to increase rates they should be in a ratio similar to cost of living and inflation rates for the everyday person and not to increases in salary to corporate executives.	Notter	Yes	Yes
139	WITHOUT raising 1 cent in revenue LCA will incur 2.3 Million in costs, to implement Monthly Billing. 1.51 M in extra drivers (meter readers) 400 K in new vehicles 145 K in extra car costs 165 K in postage costs 110 K in associated mailing costs TOTAL (minimum) of 2,330,142 USD costs without increasing revenue 1 cent !!!	Pat Mc Nulty	No	Yes
140	I was not in favor of the agreement that the city made to lease the water to Lehigh County Authority because I had two concerns. I was concerned for our water safety and also I was concerned about rising costs. I am not in favor of increasing the rate that we pay for water. This was one of my reasons for not wanting the lease to occur. We do not get raises in our paychecks to compensate for increases to rates on water. Water is a necessity and I sincerely hope that this rate is NOT approved. I feel that the city should not approve this rate increase and also should not approve the switching to monthly bills. The city has made this agreement for the lease, but now the city needs to protect the people of Allentown from rising costs.	Karen Berta	Yes	Yes
141	I assume that your intent to go to monthly billing of water (which increases my total cost by an average of \$156.00 a year) has been approved by the City as well as PA Municipal Authorities Act. If not, why are you having the meeting? You recently enacted an \$80.00 a year charge to me for storm water runoff and which I totally disagree with as I have no storm water runoff going into the sewer system!! I do not believe that this was the purpose of the Clean Water Act that is, charging people for water that runs off their property and does not enter the system but rather for those impervious structures that do cause runoff into the sewer system. So if in fact you get approval to do monthly billings I will be paying \$236.00 more a year for now and then City council can increase the storm water system rate beyond the present \$80.00. As a retire person on a fixed income and going into year 4 of no increase in Social Security just where do you expect me to get this extra money to pay you for these increases? It is no wonder that more and more seniors have to sell their homes as they do not have the income to sustain the poor management that has gone on for years in the local to federal government. Why can't you cut back on employees? Why can't you freeze wages (like what has happened to me)? I can only see myself selling my home and moving out of this area where common sense budgets exist and the taxpayer is not continually forced to pay for the mistakes (and pensions) of others.	Kenneth Mertz	Yes	Yes

#	Please share your comments in the space provided below.	Name:	Do you live in the City of Allentown?	Are you a Lehigh County Authority customer?
142	I am writing regarding the possibility of monthly billing and rates for water and sewer customers in the City of Allentown. The \$13 a month increase in cost may not seem like much to some people, but for low-income and senior residents on a fixed income, it is a substantial increase in cost. Many people, including my husband and me, are dealing with increases in the cost of such things as property taxes, utilities, homeowners' insurance, auto insurance, health insurance, gasoline, and food, and it is becoming increasingly difficult to make ends meet. I recently had to cancel my delivery subscription to the Morning Call and now have an online only subscription to cut costs. We are forced to spend most of our time at home as we can rarely afford to dine out or attend a movie or other entertainment event. I know that we are not the only people affected by the fact that our income has not kept pace with increases in the cost of daily living. Please take all of this under consideration when considering switching to monthly billing. Thank you.	Mary Stetzel	Yes	Yes
143	Shame on you LCA telling citizens that changing the accounting and billing method from quarterly to monthly will cost about \$13.00 more for a typical household. Seems to me LCA has a cashflow problem. People are not stupid. What a way to try to explain a tax or water rate increase and a cashflow problem. Your proposed \$13.00 a month increase for a typical household in my case results in a 37% rate increase. Instead of cutting costs just keep on taxing and spending to solve problems. Oh I have a great idea sell the water company back to the City of Allentown. Oh I forgot the City of Allentown has financial problems as well. How about the Allentown School District oh wait they are broke as well. hmmm	Marvin Miltenberger	Yes	Yes
144	I will be retiring soon - looking at ways to cut expenses - will be eliminating my land line - giving up Verison Fios service - I am not in a position to be paying an additional \$13 per month to simply receive a monthly statement. This is crazy. How are corporate and commercial customers currently billed? Will corporate and commercial customers be charged additional fees for monthly billing? If so how much? If not WHY? Will landlords be billed monthly and at a higher rate for multi unit properties? I would appreciate answers to these and other questions.	Barbara Parry	Yes	Yes
145	When I compare the service I receive to the value of that service, it seems like an unfavorable comparison. The cash flow of the Authority is not more important than the cash flow of this resident on a fixed income. The quarterly billing should remain unless the Authority can move to monthly billing without adversely impacting customer costs.	Richard Cooper	Yes	Yes
146	1. customers were promised capped rates, this is a real scam switching to monthly billing. 2. everyday for years LCA wastes thousands of gallons of treated water down South Alice Street. 3. why does it take 4 employees to watch one work? Why are they always at a wawa or at all you can eat buffet. How long a lunch do they get and breaks?	david chiz	Yes	Yes
147	The Lehigh County water and sewer commission was set up as a non profit organization to set and control water and sewer rates. The current administration decided just like our ridiculous "rain tax" to make more money on the water and sewer. They started by voting to turn it over to a private corporation. They promised NO increase in cost of payments. First they raised late fees and interest payments. A back door way of collecting more money, and hurting those who need help most. Now comes the real deal. They are raising the average water bill \$13.00 and changing to monthly billing. Their changing to monthly billing is supposed to be a reason we will accept to be paying an additional \$13.00 a month. (Many will pay more!) There are roughly 147,000 homes in Allentown. That gives this corrupt administration a \$2 MILLION slush fund to administer. I say corrupt because our mayor has already been convicted of illegal activities. So here is your no increase in cost. A \$2 MILLION windfall that only our mayor and city council voted on. They ALL belong in jail!	David G. Williams	Yes	Yes
148	the 13.00 dollars per month is approx. 30% increase on the bill, and it would take more paper work and mail expense, that would eat up some of the increase you are asking for. And I think that the contract with the city does not have a clause to change the billing cycle.	Robert L. Jacoby	Yes	Yes
149	I oppose for any increases in our water bill it's not fair for low income families trying to survive with their low paying jobs and trying to pay all other monthly bills including our mortgage.	Madelyne	Yes	Yes
150	This proposed increase is subtle and expensive. If the proposed \$13.00 more a month is calculated over a 3 month period, then the increase if quarterly would be \$39.00. That is an extreme increase no matter how you look at it or calculate it. Why doesn't Lehigh County Authority have money in a fund that is from collections over the years and used to pay for the repairs and upgrades you say are needed. In short, where did the money you collect over the years wind up going? Surely a budget includes maintenance and future upgrades? What have you done with that money and why do you think the general users should bear such an exorbitant increase in their bills. I can't understand how billing 3 times a quarter is saving money as opposed to billing once a quarter. Mailing, processing, paper and labor will be higher on a monthly billing cycle. This plan is absolutely ridiculous and ludicrous to think the general public and users of the water and sewer system should be expected to pay and not voice discontent! This proposed increase is a sham and isn't justified! I do not support it, neither will most of the users support it. Common sense has been lost, good management has been lost but throwing money at a problem isn't justified to any degree!	Ray Reiss	Yes	Yes
151	I understand that a rate increase would provide additional revenue, I don't understand how monthly billing would also provide additional revenue. It seems to me that going from quarterly billing to monthly would INCREASE billing costs. Do what you must in rates, but I wonder why you'd want to do monthly billing?	Lee Schleicher	Yes	Yes
152	I am Luz Vazquez residing at 830N 4th ST Allentown for 20 years single parent full time worker not pleased to hear about the increasing the monthly rates for the services. Thanks	Luz Vazquez	Yes	Yes

#	Please share your comments in the space provided below.	Name:	Do you live in the City of Allentown?	Are you a Lehigh County Authority customer?
153	The cost for billing monthly is excessive, 13 dollars more a month puts quite a burden on retirees on a fixed income. Why not bill every other month this would be 6 billing cycles in stead of 12. Saving customers money.	Paul Maicks	Yes	Yes
154	no way should we have to foot bill for them .they new what they were buying from the city, why only allentown residents I thought they were lehigh county authority!	KCBergey resident 30years	Yes	Yes
155	Having our water bill monthly instead of every three months would be better for me because its easier to budget monthly bills instead of pulling 200 dollars the same week I have to pay rent. I do oppose the 13% increase. It's already a hardship for the working class people tp make ends meet and now you will be placing one more road block for people in lower income brackets to live comfortably and make it hard for us have a basic necessity. Renting is hard enough these days without adding extra pressure to the hard working people of Allentown who are the real people that make this city great.	Veronica Rivera	Yes	Yes
156	Dear Lehigh County Authority, As a business owner and paying customer on 2 commercial properties in the City of Allentown, I feel that all residents, business owners and non-profits have a say on what should happen with the monthly billing that is being proposed. I feel that billing monthly is not a wise move. Billing monthly is not the way to go to increase income for the authority, not to mention the increased cost of collections that it will take to go from 4 billing cycles to 12 billing cycles. I would highly recommend just increase the cost of suppling water to all properties. Nobody wants increased rates, but it's the fairest way to cover the cost of necessary upgrades to an aging system. Let the ones that use the system the most, pay more for the product and service. Thank you for allowing me to give my input.	Jeff Barber, President of Lehigh Financial Group LLC	No	Yes
157	before LCA took over the water supply I paid approx. 70/80.00 a quarter for water...my last bill was 170.00??!! This is INSANITY. And now a "Price Increase" for monthly billing...Who exactly would that benefit?? This change (to LCA) occurred under Ed Pawloski, am I remiss to be suspicious of this whole sordid affair?? Read my lips: I CANNOT AFFORD TO PAY ANY MORE MONEY FOR WATER...Is that clear enough for you??	Jim Alotta	Yes	Yes
158	Hello , The website is very informative about the switch and tries to be persuasive that monthly is standard. True. No one is complaining about a quarterly bill divided by three plus some minimal cost for three separate processing. \$13 per month is what percentage increase? Yes cable, cell, internet..ect are monthly but I have a choice of provider. You are a established monopoly which must have oversight. Those politicians who allow this will pay at the poles. You kept the quarter because the rate was the same and the lease would be easily accepted and after a couple years now want a steep increase that could of been applied at the beginning. If high rate in place day #1, the lease would of never been issued with public outcry. Lease was sold as same people same product , same price. Bait and switch. LCA should look into cutting cost like all for profit run organizations and reevaluate projects and cost estimates for the best deal for consumer. Thanks for reviewing my comments, Joe	Joseph Brozowski	Yes	Yes
159	May 15, 2018 Lehigh County Authority: It appears that you are trying to shift a bad LCA management decision (to buy Allentown's water system) to the taxpayers of Allentown and surrounding areas. Why should we bale you out? If I make a bad life decision, who will bale me out? No one! I for one would support a legal challenge if you proceed with this ridiculous plan. You guys made your bed now live with it. Bruce Slifer Allentown, PA	Bruce Slifer	Yes	Yes
160	I am a retired senior citizen home owner I worked for 50 years and now live on a fixed income of 17k a year. I worry every month just to afford my monthly bills and food on the table. Changing the bills to monthly and raising it monthly would be too much money for me to afford. I do not agree with raising the water bill just to change it to a monthly billing.	Christina Gonzalez	Yes	Yes